

What is Community Access to Recovery Services (CARS)?

Community Access to Recovery Services (CARS) is a collaboration with Milwaukee County Behavioral Health Services and various mental health/substance use providers whose goal is to connect individuals to needed services, increasing the service access that significantly enhances Milwaukee County's current treatment system. Collaboration with community partners has expanded the choice of providers for clinical treatment and recovery support services.



A mental health, substance use or co-occurring disorder crisis can be very frightening. Knowing where to turn for help can improve your or your loved one's chances of getting quickly connected to the necessary treatment and recovery services. You or your loved one can easily visit or call to schedule an assessment.

Access Point staff at Wisconsin Community Services, Inc. (WCS) are specially trained to help you or your loved one begin the CARS assessment process. Working with you or your loved one,

they will make recommendations for the treatment and recovery services that best meet your needs.

If you or a loved one is living with a mental health disorder, substance abuse disorder, or both, find peace of mind in knowing recovery is possible.

CARS's strong partnerships with trusted, local providers give you or your loved one access to treatment and recovery services that are close to home. Recovery services provide the support and education to learn how to use proven tools to take charge of your health and wellness.

Who is eligible for CARS?

WCS specializes in helping Milwaukee County residents between the ages of 18 and 59 years old get connected to the resources needed to guide and support you on the journey to recovery.

How to access services and referrals?

You or your loved one can call the WCS Access Point staff and schedule the assessment. The assessment is confidential, private and based on a series of questions to assist the screener with identifying the appropriate level of treatment for you. The assessment process can take up to two hours and includes the identification of strengths in multiple life domains such as family, education, employment, living environment, etc.

We also offer bi-lingual (Spanish) services.

Once the assessment is completed, you may be eligible for care management services, such as Recovery Support Coordination. This can be discussed further at the assessment.

CARS Core Values

- ◆ Family-Centered
- ◆ Consumer Involvement
- ◆ Build on Natural & Community Supports
- ◆ Strength-based planning
- ◆ Unconditional Care Collaboration Across Systems
- ◆ Team Approach Across Agencies
- ◆ Ensuring Safety
- ◆ Gender/Age/Cultural Competence
- ◆ Self-Sufficiency
- ◆ Education and Work Focus
- ◆ Belief in Growth, Learning, Recovery
- ◆ Outcome-Oriented

