



WCS Connection

July & August 2022

WCS Strategic Priorities

Welcoming Environment

Person-Centered Programs

Top Talent

Increase Community Understanding

From the desk of the Wisconsin Community Services, Inc. CEO:

The Strategic Priorities of WCS

During the July meeting of the WCS Board of Directors, the Directors adopted a Strategic Framework that will guide WCS into the future. Like many human services organizations, WCS operates in an ever-changing world, as evidenced by the COVID-19 pandemic. Recognizing the dynamic environment in which WCS functions, the Board utilized an adaptive approach to strategy that is rooted in the integration of finance, impact, and people. The capacity of WCS to fulfill its mission is deeply connected to its financial viability and thrives when co-created by an inclusive and diverse group of skilled people. The WCS Strategic Framework was developed with input from staff at all levels of the organization, including staff with lived experience who best understand the needs of the people that we serve. Through this process the intended impact of the organization was made clear to:

WCS focuses on individuals in under-served communities in Southeast Wisconsin who face adversity with behavioral health needs and/or involvement with the criminal justice system, supporting them on a path to stability, wellness, and recovery leading to an improved quality of life and healthier and safer communities.

For WCS, the intended impact aligns with our mission as a focused, specific statement which identifies who the organization serves and what it aims to achieve. It serves as a beacon for WCS, from which metrics can be created to monitor progress and evaluate efforts. As part of our Strategic Framework, we developed four Strategies for Impact:

1. Create a welcoming environment that allows staff and the people we serve to develop a rapport and build a systematic process for understanding their needs and setting self-directed goals.
2. Develop person-centered programs that meet community needs.
3. Attract, develop, support, and retain top talent.
4. Increase community understanding of the needs of the people we serve and WCS services to build the case for support.

Each of the four impact strategies has multiple approaches that WCS will implement over the coming months and years. As new opportunities for funding and programs emerge, WCS will be very intentional in evaluating how they align with the strategic priorities and goals of the organization. We will utilize criteria that is rooted in mission and strategy, community needs, capacity, finance, and risk to the organization when considering and weighing choices and options to pursue or respond to new opportunities. We look forward to your continued support of our work, mission, and vision to have a positive and lasting impact on the people and communities that we serve.



New Board of Directors President at WCS

Earlier this year, WCS was happy to announce Celia Jackson as the new President of the WCS Board of Directors. Currently Celia is a community volunteer, but she has had an extensive career in leadership and community involvement. She was the Executive Director of the International Intercultural Center at Alverno College; Professor of Restorative Justice at Edgewood College; Secretary for the State of Wisconsin Bureau of Regulation and Licensing; Director of Archbishop's

Delegate for Community Services, Social Concerns Office for the Archdiocese of Milwaukee; Director of the African American Ministry Office; Private Practice Attorney; Assistant Dean Marquette University Law School; and Assistant District Attorney. She continues to serve on various Boards of Directors in the community. Her vision is to address the woundedness of our community in a way that enables us to reconstruct and restore our broken relationships and systems empowering us all. Celia has a J.D. degree from the University of Wisconsin – Madison and attended the Harvard University Kennedy School of Government.



Community Viewing of *Why They Kill*

On Tuesday, July 12th, WCS staff members, WCS program participants, community leaders, Milwaukee Public Schools officials, the Milwaukee County district attorney, the city of Milwaukee police chief, and others gathered to watch the screening of the documentary *Why They Kill*. The event was co-sponsored by Scaling Wellness in Milwaukee (SWIM), Wisconsin Community Services and the producer of the film documentary Giuseppe (Joe) M. Fazari, Ph.D. The audience of 100 people watched the 60-minute film documentary and then had an in-depth discussion with Joe Fazari on the concept of Phantom Communities. The concept of Phantom Communities was introduced in the documentary along with how it influences and impacts decision-making and judgement. It is a fundamental underpinning in the development of brutalization and ultimately violentization and violent criminal behavior. Also discussed were strategies and interventions that, if introduced during the early years of development, decrease the likelihood of committing violent criminal acts. These are conversations that need to continue and to bring key stakeholders (courts, education, law enforcement, community

organizations, and health care) together to advance a plan that emphasizes how we can continue to work together to reduce violence and create safe and healthy communities.

[Click Here](#) to watch WTMJ-TV Milwaukee's news segment about the event!



WCS 110th Anniversary Fun Facts

The first government contract received by WCS was through the Narcotic Addiction Rehabilitation Act in 1968.



WISCONSIN COMMUNITY SERVICES BMAC PRESENTS



**6th Annual
Community
Resource
& Job Fair**

Wisconsin Community Services (WCS) - Black Male Advisory Council (BMAC) will host a Community Resource & Job Fair designed to build community and add value by providing community resources and employment opportunities.

**August 31, 2022
10:00am - 1:00pm
WCS North Campus
2342 N 27th Street
Milwaukee, WI 53210**

For More Info
email: bmac@wiscs.org
Call: J. Tucker 414-290-0406



Career Opportunities at WCS

WCS is looking for reliable and caring individuals for the following positions:

[Multi-Systemic Therapy Family Integrated Transitions \(MST-FIT\) Coach - Bakari Youth Residential Care Center](#)

The MST-FIT Coach position is an essential role in helping youth at the Bakari Youth Residential Care Center who have experienced trauma and express trauma-related behaviors. They will be able to apply a

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good working knowledge of positive child/youth development, interact with youth and/or caregivers in a calm and professional manner, and respond appropriately in crisis situations. Also, they will have patience and understanding of difficult life needs. The Coach will work collaboratively with program staff, all outside systems, and program participants' families. Applicants must be a master's level social or behavioral health professional, have knowledge of TIC and strength-based service delivery systems, and a valid driver's license, automobile, and automobile insurance.

[Click here](#) to learn more.

Case Manager – Community Support Program

WCS is searching for an organized, independent, compassionate person who has experience working with individuals who have mental health needs to take on the role of a Case Manager in the Community Support Program. The Case Manager will provide treatment planning, symptom management, medication monitoring, and crisis intervention to participants in the program who have serious and persistent mental health needs and co-occurring substance use needs. Qualified applicants must have a bachelor's or master's degree in a behavioral science; sensitivity toward cultural, ethnic, and disability concerns; and knowledge of DSM V and psychotropic medications and their side effects.

Case Manager – Targeted Case Management Program

The Targeted Case Management Program is looking for an individual who has a big heart and can make a significant impact on those who are often overlooked and underserved. The Case Manager will encompass the care of people who experience mental health concerns. They will develop and implement treatment plans and provide the necessary follow-up, case management, and intervention for participants in the program. Applicants must have a bachelor's degree in a behavioral science (master's degree encouraged) and knowledge of mental illness.

Case Worker - Waukesha Pretrial Services

The Case Worker position is an important part of Waukesha Pretrial Services that provides supervision and monitoring of adult program participants charged with misdemeanors and/or felonies while they are awaiting trial or adjudication. They will monitor participants on bail to ensure adherence to bail conditions, complete reports to the court, and conduct random drug tests. Qualified candidates must have a bachelor's degree in criminal justice, social work, or another related field, as well as knowledge of the Wisconsin Criminal Justice System.

Youth Care Workers (Part-time weekends) – Youth Shelter Care Program

WCS is looking for enthusiastic people who want to work with youth to mentor this generation as a Youth Care Worker at the agency's Youth Shelter Care Program. Youth Care Workers provide supervision of the young people placed in the program, a 24/7 residential setting. This includes implementing the daily schedule of activities, providing group educational activities, recreational activities, following up individually

with youth, and serving as a mentor and role model. Applicants need to have at least three years of experience with youth.



[Click Here to Make a Donation to WCS](#)

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Wisconsin Community Services, Inc. (WCS) advocates for justice and community safety, providing innovative opportunities for individuals to overcome adversity.

WCS is a 501(c) 3 non-profit agency that provides services in southeastern Wisconsin. WCS has been serving the community successfully for over 110 years.

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