

WISCONSIN COMMUNITY SERVICES ANNUAL REPORT

CREATING OPPORTUNITIES TO OVERCOME ADVERSITY



WISCONSIN COMMUNITY SERVICES ANNUAL REPORT 2015



LETTER FROM THE PRESIDENT OF THE BOARD

Dear Friends and Supporters of WCS,



It has been another exciting year of individual and community impact achieved through the services delivered by WCS. Some individuals have celebrated ongoing sobriety, others with mental health problems have been able to avoid a stay in an institution or correctional facility, and still others have managed to overcome the hurdle of a criminal record to secure and maintain well-paying jobs.

Community safety has increased as youth previously involved in gangs have embraced training and new jobs, many clients with severe and persistent mental illness have maintained independent living while receiving intensive treatment services, and many conflicts have been resolved through mediation and conflict-resolution activities.

Such achievements have been made possible over the past 10 years as a result of Executive Director Holly Patzer's capable and passionate leadership. As Holly retires this year, we are grateful for the way she has grown the agency and for her personal, unwavering commitment to justice and integrity in ensuring that all services we deliver are of the quality we would desire for our own sons and daughters. Holly leaves behind a legacy of competent and caring leadership that she combined with innovation and strategic thinking, which has served the agency and its clients very well. Holly has positioned WCS to move forward into the future, and to continue to provide excellent and innovative services and programs.

On behalf of the WCS Board of Directors, I am pleased to announce that the Board has selected Clarence Johnson to step into the position of Executive Director on January 1, 2017. Clarence has served as the WCS Associate Executive Director for the past 6 ½ years. He has extensive experience working in and leading nonprofit, government and human service agencies in the Milwaukee area and holds a B.A. in social work and a M.A. in educational psychology from the University of Wisconsin-Milwaukee. Clarence has deep roots in Milwaukee and brings an extraordinary commitment to the residents of the communities that we serve. We were thrilled to have had such an incredible internal candidate to promote to this position and look forward to supporting him in this new role as he strives to lead WCS to even bigger and better things. The combination of Clarence's abundant executive experience and his extensive grassroots involvement will be a tremendous asset to WCS as an agency and the individuals that we serve.

Sincerely,
David Pifer,
WCS Board President

WCS BOARD OF DIRECTORS

Board President

David Pifer
Legal Action of Wisconsin

Board Vice President

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Nonprofit Center of Milwaukee

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Public Defender

Kurt W. Roussell
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Judy Scholtens
Community Volunteer

James Dimitri William Topitzes
UW-Milwaukee, Helen Bader School
of Social Welfare

Misty M. Torres
Milwaukee Police Department-
District #5

Ligia Wipfli
16th Street Health Centers-
Waukesha Community Health Center

ACCORDING TO
OUR CLIENTS,
WCS IS MAKING A
DIFFERENCE,
LISTEN TO WHAT
THEY HAVE TO SAY...

**"My tracker gave me
positive advice and told
me how my life could be
if I continue going down
the same path. I feel
more confident in
school, I am clean from
pot, I have less anxiety
and depression, I am
in a better home
environment, and I
am proud of myself."**

— Intensive Tracking, Waukesha

MISSION STATEMENT

Wisconsin Community Services (WCS)
advocates for justice and community safety,
providing innovative opportunities for
individuals to overcome adversity.



*The Prison No More group, made up of WCS
Forensic Services clients, meets for lunch and
listens to advice from a successful past client
of the program.*

WHAT OUR CLIENTS HAVE TO SAY...

"Getting out on Huber to perform community service lifted the depression that had been settling on me. Working at the church and the good people there made me feel atoning for my wrongs."

— *Adult Community Service Options, Waukesha*

"He helped me with the tools that I needed toward bettering myself. I learned how to think of everybody I am hurting from making the wrong decisions."

— *Day Report Center, Milwaukee*

Clinic participants enjoy a holiday meal.



WISCONSIN COMMUNITY SERVICES ANNOUNCES LEADERSHIP TRANSITION



Clarence Johnson

The Board of Directors of Wisconsin Community Services, Inc. is pleased to announce that Clarence Johnson has been named the agency's next executive director. Johnson has served as the associate executive director of WCS for the past six years.

Current Executive Director Holly Patzer is retiring December 31, 2016, after 10 years as the executive director and 23 years as an employee of WCS. We are deeply appreciative of Patzer's unwavering commitment to the organization and her tireless work over more than two decades on behalf of WCS clients.



Holly Patzer

Since joining WCS, Johnson has been responsible for various program divisions, and helped to cultivate partnerships with community organizations and stakeholders. He has extensive experience working in and leading nonprofit, government and human service agencies in the Milwaukee area. Prior to his time at WCS, he served as executive director of Neighborhood House of Milwaukee, chief operating officer for YW Works (a then-subsiary of the

YWCA), and spent several years as a high-level manager for Milwaukee County Department of Health and Social Services. Johnson has a bachelor's degree in social work and a master's degree in educational psychology from the University of Wisconsin-Milwaukee.

"We are pleased to have Clarence in this new role. His passion for the mission of WCS in helping individuals overcome adversity will result in creative answers to issues in the community," says Dave Pifer, President of the WCS Board of Directors. "The combination of Clarence's abundant executive experience and his extensive grassroots involvement will be a tremendous asset to WCS as an agency and the individuals that we serve."

PROUD OF OUR ACCOMPLISHMENTS — DURING THE PAST YEAR ...

70% of the students involved in Agree To Succeed, a truancy program of the WCS Mediation and Restorative Justice Center, improved school attendance.

In the last 10 years, the Waukesha County Alcohol Treatment Court has successfully graduated 369 participants, saving a total of 36,706 jail bed days. Successful completion of the program significantly reduces the amount of time offenders serve in jail.

The WCS Electronic Monitoring Program has provided more than 12,000 clients with alcohol monitoring through the SCRAM CAM Bracelet since 2005. These clients have a compliance rate of 86% of no alcohol use.

The WCS Outpatient Mental Health Clinic served 528 clients that have severe and persistent mental illness. One of our primary goals is to keep clients out of institutions. During this year, only 1% of client days were spent incarcerated.

The WCS Conditional Release Program provided community placement, monitoring and supportive case management for 152 persons adjudicated under W.S.971.12, "not guilty by reason of mental disease or defect." These clients come from five different counties and had an amazingly low revocation rate of only 3%.



Participants of the Outpatient Mental Health Clinic spending time at the annual Clinic Picnic held in Mitchell Park.



Outpatient Mental Health Clinic Director Colleen Dublinski shares French truffles, made by the Chocolate Sommelier, with a Clinic participant.



Several companies attended the Black Male Advisory Committee (BMAC) Job Fair looking for new recruits.

HELP SUPPORT THE THURGOOD MARSHALL APARTMENTS — THE FIRST DEDICATED HOUSING FACILITY IN MILWAUKEE COUNTY AND THE STATE OF WISCONSIN

The first tenants of the newly built Thurgood Marshall Apartments began moving into their new permanent homes in October 2016. But these new residents are unique. Prior to moving into the Thurgood Marshall Apartments, they were chronically homeless and struggling with alcoholism. Today, they still live with their addiction, but reside in a supportive environment that puts them on a path to recovery and stability.

The Thurgood Marshall Apartments, developed by WCS and Cardinal Capital Management in partnership with Milwaukee County and the City of Milwaukee, provide permanent supportive housing for 24 individuals. The apartments are located at 1918 N. 6th St., the former site of WCS' Thurgood Marshall Halfway House. The project is a critical piece of the County and City's collaborative plan to end chronic homelessness in Milwaukee.

All residents have access to WCS case management services and are encouraged to take advantage of on-site support and other community resources.



The new Thurgood Marshall apartments opened in October 2016.



Project partners and community leaders participate in the official ribbon cutting for the opening of the Thurgood Marshall Apartments (from left to right): David Ginger, Commercial Lending Product Manager at Wisconsin Housing and Economic Development Authority; Clarence Johnson, WCS Associate Director; Erich Schwenker, President of Cardinal Capital Management; Jim Mathy, Administrator of the Housing Division of Milwaukee County; Gene Manzanet, Vice President of Community Development at PNC Bank; Holly Patzer, WCS Executive Director; Hector Colon, Director of Milwaukee County Department of Health and Human Services; Lennie Mosley, Halyard Park Neighborhood Association; Chris Abele, Milwaukee County Executive; and Tom Barrett, Mayor of Milwaukee.

“This building will serve as a path from addiction to recovery and offer individuals in need a home, as well as a chance to get their life back. It is an important step toward ending chronic homelessness in Milwaukee.”

— Erich Schwenker, President of Cardinal Capital Management

You can help Thurgood Marshall residents on their path to a healthier life by making a donation today! 100% of your gift will go directly to funding the vital services that WCS provides on-site. You can send your gift to the Thurgood Marshall Apartments fund in the enclosed envelope, or donate online through our website at wiscs.org/support.

WCS COMMUNITY IMPROVEMENT AND JOB TRAINING PROGRAM OFFERS REAL-LIFE WORK EXPERIENCES



Eleven participants from the WCS Community Improvement and Job Training Program (CIJT) were given a platform to demonstrate their entrepreneurial skills when they were a part of the My City My Biz Expo where they presented and sold their products. In preparation for this day at State Fair Park they received specialized training from F.E.M.A. (Future Entrepreneurs Moving Ahead) through its program that matches future entrepreneurs with established entrepreneurs.

This valuable partnership helps to develop creative thinking, explore entrepreneurship options, learn about marketing and sales, create a business plan, and learn how to present a product. It was a wonderful opportunity for the young people to gain first-hand experience engaging in business and networking.



WHAT OUR CLIENTS HAVE TO SAY...

**"The Clinic is like family.
I've come a long way and I'm
maintaining a normal life."**

— Outpatient Mental Health Clinic

**"I have never experienced
a project with this much
enthusiasm, diversity,
interest and hope."**

— Community Building Milwaukee

**"The Waukesha Drug
Treatment Court program
gave me a whole new
outlook on life."**

— Waukesha Drug Treatment Court

**"I came to WCS in 2003.
The staff has worked with
me well. I have changed for
the better. The services that
are here are good."**

— Community Support Program (CSP)

DONORS, SUPPORTERS AND VOLUNTEERS

BUSINESSES & ORGANIZATIONS

6 Wings LLC
 AODA Volunteers of Waukesha County
 Aramark Correctional Services
 Barricade Flasher Service, Inc.
 BEAUTY
 Bronze Optical
 Byte Studios
 Captain Frederick Pabst Mansion
 Cardinal Capital Management, Inc.
 Care-a-lotta (Bartolotta Charitable Fund)
 Central Bark Milwaukee
 Menomonee Valley
 Chocolate Sommelier
 Chudnow Museum of Yesteryear
 Coleman & Williams, Ltd.
 Comet Cafe & Honeypie Cafe
 Community Building Institute (CBI)
 Festa Italiana
 Friends of the Boerner Botanical Gardens
 Full Service Car Wash
 German Fest Milwaukee, Inc.
 Go Riteway
 Gonzalez, Saggio, & Harlan
 Green Bay Packers
 Harley Davidson Museum
 Heller Consulting, Inc.
 HP
 Immanuel Presbyterian Church
 Indian Summer Festival, Inc.
 Irish Festivals, Inc.
 Jeff's Sports, Inc.
 John G. Shedd Aquarium
 JP Morgan Chase Bank
 Juniper 61
 Landmark Theatres
 Laughlin Constable
 Liberty C.O.G.I.C.
 Maxie's, Blue's Egg & Story Hill BKC
 MillerCoors (Madden POS Fulfillment)
 Milwaukee Area Domestic Animal Control Commission
 Milwaukee Center for Independence (MCFI)
 Milwaukee Community Journal
 Milwaukee County Zoo
 Milwaukee Repertory Theater
 Milwaukee World Festival, Inc.
 Morningstar Golfers Club
 Mt. Olympus Water & Theme Park
 Mutual of America
 Northwoods Software Development, Inc.
 Outpost Natural Foods

Project Return
 Randstad
 Schlitz Audubon Nature Center
 Scrub 'n Shine
 Siegel-Gallagher Management Company
 Steinhafels
 Sunset Playhouse
 SVA Consulting
 The Institute of Beauty & Wellness
 Town of Genesee
 UnitedHealthcare
 Wauwatosa Presbyterian Church
 Willis HRH
 Wipfli, LLP
 Wisconsin Timber Rattlers

INDIVIDUALS

Anonymous
 Lori Akstulewicz
 Sandy Anderson-Payne
 Evelyn Ang
 Juan Arreola, Jr.
 Yolanda Babcock
 Jacob Bagha & Ariel Powers
 Michael & Michelle Balda
 Rose Barton
 Jim & Julie Bartos
 A.J. & Abby Bayatpour
 Rachel Bergman
 William & Pat Black-Evers
 Michelle Boudreaux
 Steve Brachman
 Mary Briggs-Sedlacheck
 Jessica Bursi
 Barb Caprile
 Sara Carpenter
 Dana Carter
 Attorney Barry Cohen
 Robin Coleman
 Dale & Jan Davis
 Honorable J. Mac Davis
 Josh & Tami Dewar
 Jim & Colleen Dier
 Collen Dublinski
 John & Tamara Dunn
 Alyssa Dunsirn
 JoAnne Eiring
 Megan Elflein
 Ashley Elliot
 Dave & Linda Fischbach
 Joy Fitzsimons
 Sally Flaschberger
 Samantha Fournier
 Melissa Frame
 Liz Frost
 Rebecca Gauger

Kimberly Gerber
 Michael Gietl
 Adam Gitter
 Michele Goldstein
 Honorable James Gramling, Jr.
 Maggie Greene
 Kristy Gusse
 Marna Halberg
 Jena Hammen
 Doug & Staci Hinton
 Sunnie Hirschfield
 Tom & Debbie Hitchcock
 Aime Hruby
 Charlie & Julie Imig
 Shelly Jensen
 Alicia Johnson
 Clarence & Tina Johnson
 Mel Johnson & Paula Lorant
 Carol Kaiser
 Kenneth & Deann Kaiser
 Jean Kaiser
 Janna Kish
 Kim Kostroski
 Steve Krejci
 Adam & Katie Kuhs
 Christina Land
 Steven & Sandra LaVallee
 Mich Lovance
 Attorney Stephen Lundeen
 Jamie Maday
 Melissa Massey
 Sarah McCraw
 Jean McLaughlin
 Roy & Carole Merath
 Roy F.C. Merath
 Larry Nelson
 Eileen O'Connor
 Adam Oldenburg
 Tricia O'Malley
 Anne Osterwind
 Holly Patzer
 John Pawasarat & Lois Quinn
 Elisabeth Peyer
 David & Helen Potter
 Matt & Kelly Richie
 Sheryl Roberts
 Matthew Ruehle
 Carina Salvadori
 Lee Santkuyl
 Tom & Jennifer Sauer
 Michael Scharlau
 Sarah Schlichting
 Lois Schmidt
 Heather Schneider
 Kris Schramkowski
 Peter & Suzanne Schuler
 Rev. Ralph Schultz

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 Joseph & Judith Smith
 Shawn Smith
 Joe Spolowicz
 Gerald & Jill Stanwitt
 Jerry & Melissa Streeter
 Gin Stupak
 Bill Sweeney & Helen Caldwell
 Jocelyn Szczepaniak-Gillece
 Eric Tanner
 Jaimi Tellier
 Tom & Krista Templeman
 Leon & Nichole Todd
 Donnie Tolbert
 Robert & Jean Walters
 Susan Wick
 Nancy Wieland
 Mary Ann Wittwer
 Stan Wos
 Linda Wussow

VOLUNTEERS

Bob Albrightson
 Evelyn Ang
 Dana Bertling
 Steve Brachman
 Rich Cowell
 Mayda Crites
 Ira Epstein
 Adam Finkel
 Susan Fischer
 Rachael Fry
 ReAnna Grabow
 Marshall Gratz
 Les Gorsline
 Joan Gucciardi
 James Guckenberger
 George Hall
 Jodi Jagdfeld
 Ramona Larson
 Suzanne Manske
 Paige Marking
 Don Myles
 Attorney Judith Paulick
 Clarice Perkins
 Kasha Riggsbee
 Bob Sanders
 Denny Selby
 Ron Sonderhouse
 Allen Sells
 Ellen Umentum
 Maria Veronico
 Tom Warmington
 Wendy Weinfurter
 LaVonne Williams

2015-2016 FUNDING SOURCES



Behavioral Consultants, Inc.
 City of Milwaukee: Community Development Block Grant (CDBG)
 City of Greenfield
 Village of Shorewood
 Village of Whitefish Bay
 City of Milwaukee Police Department Internal Affairs Divisions
 City of West Allis
 COA Youth & Family Centers - Arts Education Collaborative
 Community Advocates, Inc. - Brighter Futures & Stay Strong
 Employ Milwaukee
 Friends of Holton, Inc.
 Greater Milwaukee Foundation-Paul P. Lipton Fund
 Jefferson County
 Kenosha County Sheriff's Office
 Manitowoc County Sheriff's Office
 Medicaid/Medicare
 Medical College of Wisconsin: Healthier Wisconsin Partnership Program
 Milwaukee Area Technical College (MATC)
 Milwaukee County: Child Support Services
 Milwaukee County Combined Court-Related Operations
 Milwaukee County: Community Development Block Grant (CDBG)
 Milwaukee County: DHHS - Delinquency & Court Services Division

Milwaukee County: DHHS - Behavioral Health Division
 Milwaukee County: DHHS - Housing Division
 Milwaukee County: House of Correction
 Milwaukee Public Schools (MPS)
 Potawatomi Bingo Casino - Miracle on Canal Street
 ResCare, Inc.
 Sheboygan County Sheriff's Office
 Sheboygan County: Circuit Court Crime Prevention Fund
 State of Wisconsin: Department of Corrections
 State of Wisconsin: DHS - Division of Health Care Access and Accountability (DHCAA)
 State of Wisconsin: DHS - Division of Mental Health and Substance Abuse Services (DMHSAS)
 State of Wisconsin: Department of Children & Families
 U.S. Courts: Probation and Pretrial Services
 U.S. Department of Justice: Bureau of Prisons
 United Way of Greater Milwaukee and Waukesha County
 Waukesha County: Criminal Justice Collaborating Council (CJCC)
 Waukesha County: Department of Health and Human Services (DHHS)
 Wisconsin Regional Training Partnership (WRTP)
 Word of Hope Ministries
 Waukesha County Community Foundation

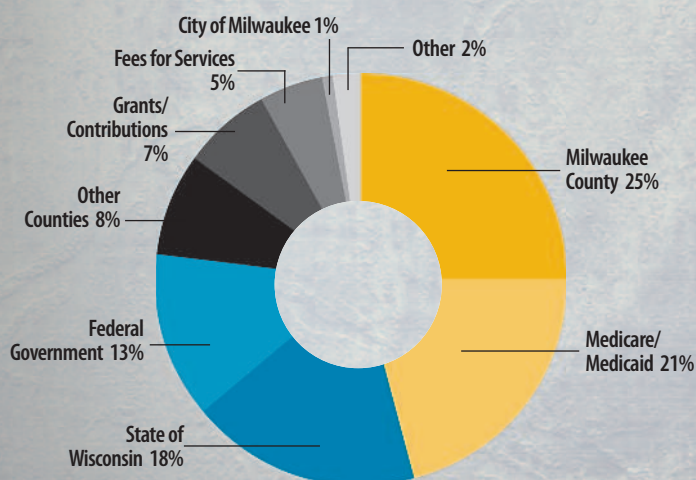
FINANCIAL REPORT

Year Ending December 31, 2015

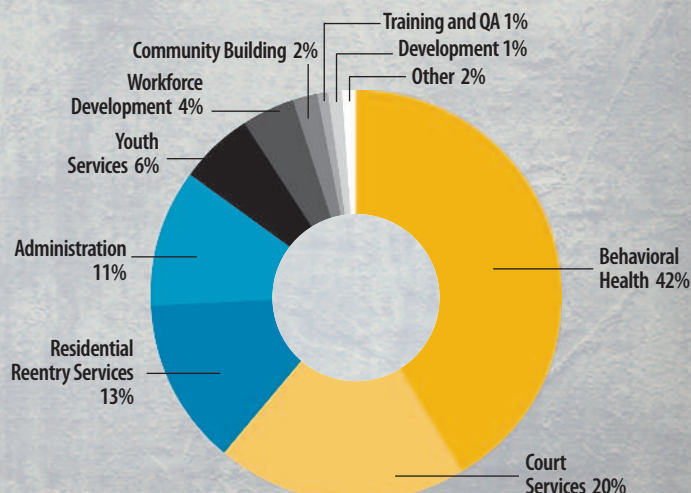
2015 TOTAL INCOME \$22,238,370

2015 TOTAL EXPENSES \$22,194,824

WHERE FUNDS COME FROM



WHAT FUNDS PAY FOR



WHAT OUR CLIENTS HAVE TO SAY...

**"I am sober! I have
a clear head and set goals
for a better, sober future."**

— Sheboygan OWI

**"The bracelet helped me
to quit drinking while I was
getting help. I am back with
my family and my daughter
does not have to live in a
split home."**

— Electronic Monitoring Unit

**"Accountability was
important for self-worth to
return. Each time I did what
I was asked I felt better."**

— Day Report Center, Waukesha



Staff and youth of the Community Improvement & Job Training program attend a summer event.

FRIEND OF THE FRIENDLESS: HERMAN JOHN



In 2001, WCS established the Friend of the Friendless Award to recognize persons and agencies that have demonstrated a long-term commitment to meeting the needs of those considered ostracized from the mainstream of the community. In June of 2016, WCS honored Herman John with the Friend of the Friendless Award.

Throughout his career, Herman John has treated individuals involved in the justice system with compassion and respect, and has earned the genuine admiration of colleagues and community alike. He is the very model of a public servant and a true friend

of the friendless. WCS was thrilled and honored to recognize Herman John with the 2016 WCS Friend of the Friendless Award.

Herman has held public office as a commissioner for both the Milwaukee County Circuit Court and the City of Milwaukee Municipal Court and as a Deputy District Attorney for Milwaukee County. As a prosecutor for more than three decades, he worked with social service providers to build pretrial, mental health, drug treatment and indigent support programs in both the adult and children's courts because he recognized the limitations of the legal system in helping to improve people's lives.

In the 1970s and '80s, Herman helped to develop and sustain major outreach programs that were responsive to the needs of those who are directly involved in the justice system. When he was well into his retirement, he co-founded the Center for Driver's License Recovery and Employability (now a program of WCS), an accomplishment that has resulted in thousands of low-income Milwaukee County drivers gaining a valid driver's license to increase their household income and improve their quality of life. Herman has live his life as a true friend of the friendless.



In early 2016 the Milwaukee County Day Report Center moved to its new location in the WCS Administration building on Wisconsin Avenue.

WCS DRUG TESTING SERVICES FILL IMPORTANT ROLE



“From my first visit to my last visit to WCS, I was greeted with a smile and treated with respect.”

– WCS Drug Testing Services

WCS Drug Testing Services offer a complete menu of laboratory-based and rapid substance abuse testing options designed to meet the needs of clients referred through the Criminal Justice System, workplace testing programs, family court and other personal needs. Testing options include hair, nails, urine, saliva and breathalyzers. Pricing and panel options are available upon request.

Clients can be RANDOMLY tested and results are sent immediately upon receipt to the requesting party via a Release of Information, usually within one to six business days.

Services are by appointment only. Cash or credit/debit cards accepted for payment at the time of testing. For additional information, questions about testing services or how to set up an account, please contact Daniela Imig at 414-290-0443 or dimig@wiscons.org.



SCRAM GPS



SCRAM Remote Breath



SCRAM Continuous Alcohol Monitoring System

WCS ELECTRONIC MONITORING SERVICES AVAILABLE THROUGHOUT THE STATE OF WISCONSIN

Benefits of working with WCS Electronic Monitoring Services include:

- Structured department solely dedicated to provide Electronic Monitoring Services 24/7/365
- Expertise: Leadership and technicians are certified professionals
- WCS maintains unlimited inventory to meet the demand.
- WCS provides full service.
- Pricing is competitive for high-quality service and staff.
- Technology services can be set up as private pay or established through a contract.
 - Between October 2015 and October 2016 the program served/monitored 2,413 individuals.
 - The average rate of compliance (zero violations) of the program is 91%. This rate is 5% above the national average.

For more information, please contact Sara Carpenter at 262.993.2581 (direct) or 414.290.0400 (office).

PROUDLY SERVING THE COMMUNITY WITH
JUSTICE, RESPECT, INTEGRITY AND
THE PURSUIT OF EXCELLENCE



WISCONSIN COMMUNITY SERVICES

Serving the needs of Wisconsin communities since 1912

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