



## Wisconsin Community Services ANNUAL REPORT

Creating Opportunities To Overcome Adversity



## Annual Report 2013

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Strengthening individuals  
and families for more  
than 100 years, WCS  
advocates for justice  
and community safety,  
providing innovative  
opportunities for  
individuals to overcome  
adversity.

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# Letter from the President of the Board



## Dear Friends and Supporters of WCS,

After more than a century, WCS continues to make a real difference in individual lives and in our surrounding communities. This past year WCS initiated the Jefferson County Alcohol Treatment Court through a partnership with Jefferson County. Another new WCS program, Community Improvement and Job Training (funded by the State of Wisconsin), aims to prevent young adults ages 16-23 from participating in negative behaviors by connecting participants with education, job training and counseling, ATODA education and treatment, and one-on-one mentoring.

WCS also began two more programs through a partnership with Milwaukee County's Delinquency and Court Services Division. The first program is the Evening Reporting Center which provides a community alternative to youth being placed in secure detention. The second is the Community Service and Restitution Coordination Program which is also an alternative to detention that allows youth to complete community service hours and pay back their court-ordered restitution.

We are grateful for the opportunity to be involved in individual lives. We are honored to be a part of the impact that change brings to the person, their family, their neighborhoods and our communities. We appreciate the many entities that support us in carrying out our mission through funding and collaboration. We invite each of you to join with us during the next year in whatever way you can, so that together we can provide more opportunities for individuals to overcome adversity.

Sincerely,  
Renee Booker  
WCS Board President

**"We are honored to be a part of the impact that change brings to the person, their family, their neighborhoods and our communities. We are grateful for the many entities that support us in carrying out our mission through funding and collaboration."**

# Wisconsin Community Services: Making a Difference

Through the resources entrusted to us by our funders and donors, WCS seeks to make a difference in our communities and in individual lives through a myriad of services that provide accountability, treatment, mentoring, education, rehabilitation, strengthening of neighborhoods and another chance.



**“WCS seeks to make a difference in our communities and in individual lives through a myriad of services that provide accountability, treatment, mentoring, education, rehabilitation, strengthening of neighborhoods and another chance.”**

## **WCS seeks to make a difference in individual lives:**

- To help men and women deal successfully with their mental illness and make good on their heartfelt declaration of “prison no more.”
- To help young people acknowledge and work through the trauma that they have experienced in their lives, processing it and moving beyond it as they grow into adulthood.
- To mentor individuals as they overcome their addictions, gain an education and pour their lives into helping the next generation through a social services career.

## **WCS seeks to make a difference in the communities in which we work:**

- To build communication, empathy and understanding through Community Building Milwaukee (CBM) workshops.
- To work with Waukesha, Milwaukee, Sheboygan and Kenosha Counties as they seek to reduce drunk driving in order to make our roads safer.
- To embrace the balancing act that collaboration with multiple partners brings in order that the Riverwest/Harambee neighborhood becomes a better, safer place for everyone to live.

**WCS is proud to share with you the vital ways we help our clients turn challenges into opportunities in the following program areas:**

- Behavioral Health Services
- Court Services and Community Alternatives
- Residential Reentry Services
- Workforce Development
- Youth Services



*Left: A picnic in the park is enjoyed by WCS Outpatient Mental Health Clinic staff and clients.*



*Above: WCS Community Improvement and Job Training graduates with their job readiness certificates.*



*The WCS "Stigma Stompers" team participates in the annual NAMI Walk.*



*WCS Healthy Girls coordinator reviews a "Making Proud Choices" lesson with a student.*



*Above left: The WCS Agree to Succeed-Truancy Mediation Program is a Waukesha-area early intervention truancy program involving a mediation with the student, family and school officials. An action plan is developed between all parties with the goal of resolving attendance issues to prevent habitual truancy of youth. Referrals to the program come from schools and municipal and juvenile court officials.*

# Community Building Milwaukee Initiative (CBM)

In Partnership with the Wisconsin Department of Children and Families and the Community Building Institute

In the spring of 2013, WCS launched the Community Building Milwaukee Initiative (CBM) in partnership with the Wisconsin Department of Children and Families and the Community Building Institute. CBM aims to incorporate a powerful change process called Community Building into social service, criminal justice and faith-based community programs throughout the Milwaukee area.

The long-term goal of CBM is to dramatically reduce crime, violence and poverty – and put our Milwaukee community on a better path for the future.

## How Does CBM Work?

CBM works in partnership with the Community Building Institute to train a network of Milwaukee-area facilitators so that Community Building Workshops (2-3 days each) are available for clients, community leaders and anyone else from the community that would like to participate.

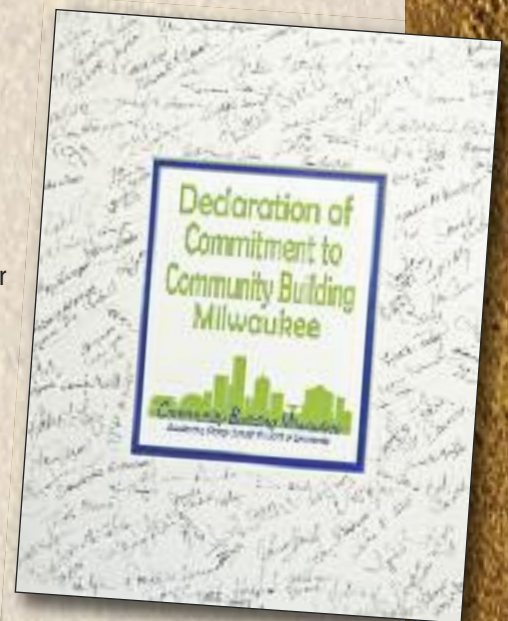
The highly experiential workshops create an experience of unusual safety, allowing participants to address unproductive attitudes and behaviors, and heal unresolved trauma and grief that may be driving current dysfunctional circumstances. Participants collaborate and work together and learn that achieving community, inside and outside the workshops, requires them to practice and model certain skills, behaviors and principles.

## Objectives:

- Enroll, train and certify 30-40 Milwaukee facilitators to conduct Community Building Workshops.
- Incorporate Community Building Workshops into a minimum of 30-40 social service, criminal justice and/or faith-based programs of participating agencies.
- Support and maintain an ongoing network of Community Building Workshop facilitators to serve the Milwaukee community.

## Entities Participating in the CBM Initiative:

- Agape Community Center
- Alma Center
- Amani Neighborhood/Dominican Center for Women
- Center for Self-Sufficiency
- Center for Veterans Issues
- Century City Tri-Angle Neighborhood Association
- City of Milwaukee - Office of Violence Prevention
- COA Youth and Family Centers
- Community Advocates
- Compel
- Division of Community Corrections
- Faith Partnership Network
- Felmers Chaney Correctional Center
- Journey House
- LISC
- Marshall Sherrer Correctional Center
- Metcalfe Park Neighborhood/Next Door Foundation
- Milwaukee Christian Center
- Milwaukee County House of Correction
- Milwaukee Police Department
- Milwaukee Secure Detention Facility
- Milwaukee Women's Correctional Center
- Neighborhood House of Milwaukee
- New Concept Self Development Center
- Northcott Neighborhood House
- Pastors United
- Running Rebels
- Safe and Sound
- Silver Spring Neighborhood Center
- Sojourner Family Peace Center
- Saint A
- St. Charles Youth & Family Services
- United Methodist Children's Services
- UNCOM
- United Way of Greater Milwaukee
- WestCare Wisconsin
- Wisconsin Community Services
- Word of Hope Ministries



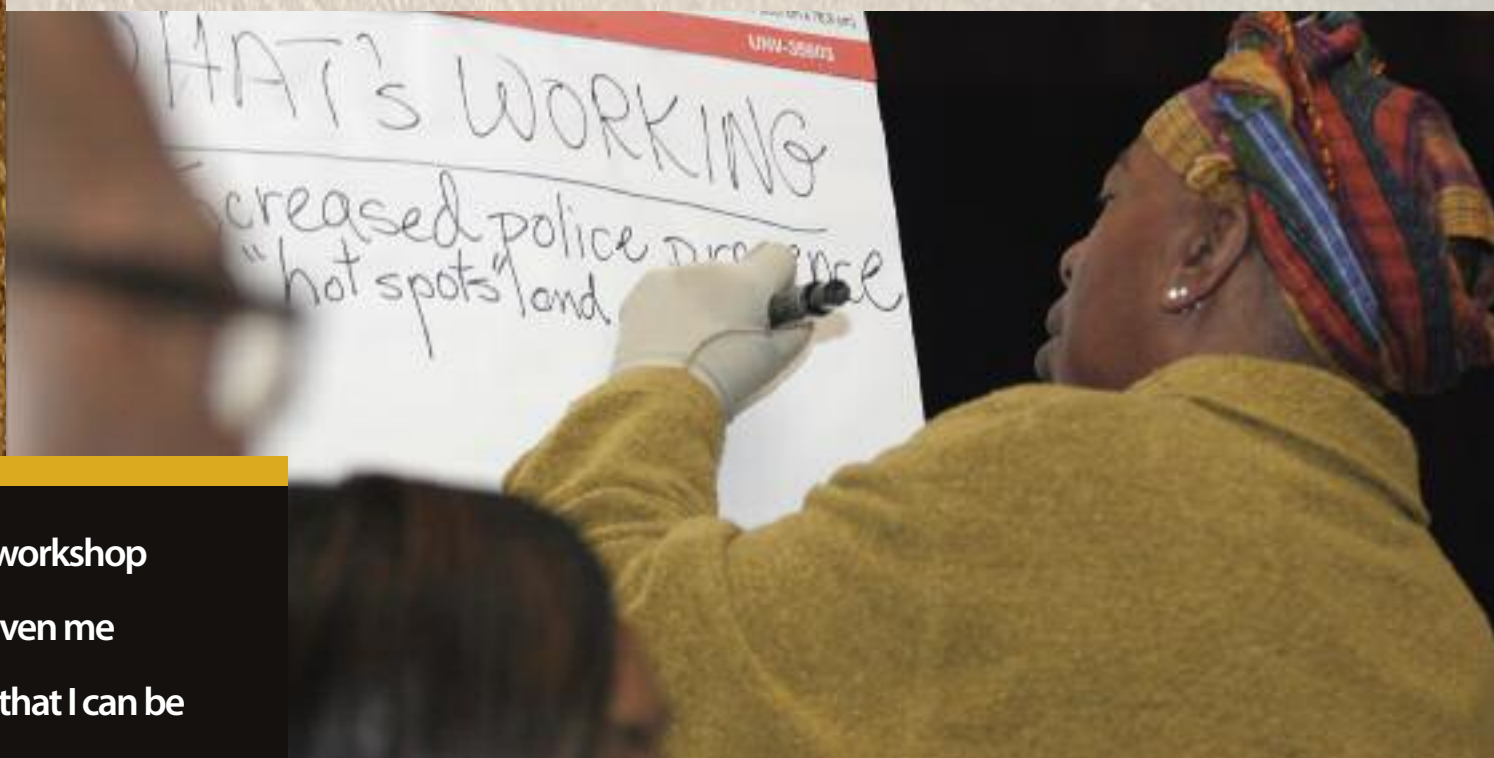
For more information or to register for one of the public workshops, please contact James Bartos at WCS: 414-290-0472 or email [jbartos@wiscs.org](mailto:jbartos@wiscs.org). For more information about Community Building, please download a CBM white paper on the impact of Community Building on social service outcomes at [CommunityBuilding.com](http://CommunityBuilding.com).



From left to right: Eloise Anderson, Secretary of the Wisconsin Department of Children and Families; Clarence Johnson, WCS Associate Executive Director; and Holly Patzer, WCS Executive Director attend a CBM alignment event.

**"It's a change that really cannot be described, but I feel new on the inside."**

"What our group experienced in the workshop was nothing short of transformational healing. We began as 40 individuals from diverse walks of life . . . police and correctional officers, politicians, neighborhood leaders, community builders, pastors and healers. The workshop's safe environment and peer support gave us the courage to share personal experiences, often deeply painful, and life experiences that were the underpinnings for racial and role prejudices. There was conflict, but also respect as we grew in our acceptance of one another. From the raw honesty emerged empathy, dismantling walls and bonding, with a mutual love for our Milwaukee community and a strong desire to work as one for its healing." — Lois B.



**"The workshop has given me hope that I can be successful ..."**

# Prison No More

## A Gathering of Forensic Services Clients Leads to Powerful Outcome

It was an assorted group of individuals that gathered together. Amongst them you could find a painter, an avid reader, a doting grandfather and an MATC student. Yet, they were bound together by a dream for the future – “Prison No More.”

As different as they each were, they had a common experience from the past which they all shared; each had spent time in a state prison because of their actions stemming from their mental illness. Now as they met, they were eager to hear of the successes of a peer who had achieved a comfortable reintegration into the community. As he shared, they were encouraged. He spoke about having his own apartment, working for \$14 per hour, having a girlfriend and paying his own rent. He spoke of achievements that hardly seemed possible when they overlapped in prison.

They asked questions. He gave advice. They shared with one another. As they listened they were inspired. Hearing it from a peer whom they had seen at the lowest point in his life made it believable that they, too, could one day in the not-too-distant future, stand where he stood. It was informative, motivating, heartwarming and inspiring. They were brothers working together to make their “Prison No More” dream become a reality. If one of them had done it, why not all of them? They celebrated with food and the sweet fellowship continued.



**“... they were  
bound together  
by a dream for  
the future –  
Prison No More.”**



**"The women set their own goals.  
We point the way for them to  
obtain the services they need  
to reach those goals."**

## A Story of Redemption

Hers is a rich story of redemption. Addicted to drugs and alcohol, having served time in jail and prison, Tonyetta was in a place she did not want to stay. She says, "I screamed at God, 'You've got to get me out of here.'"

Tonyetta sought treatment through the WCS Wiser Choice Recovery Support Services Program. Paulita became Tonyetta's WCS recovery support coordinator, and worked with her to set goals, choose services and to select a person to support Tonyetta on her road to recovery. The road through this major life change was a difficult one. "We often bumped heads," says Paulita. "Tonyetta sometimes made choices that led away from her goals, or at least were a very round-about way of reaching them, but they were Tonyetta's goals, and Tonyetta's choices. I let her make them."

Tonyetta confirms this, "Because she let me make them, I learned what worked and what didn't work. Paulita would say, 'How did that work for you?' I learned from making not-so-good-choices how to make better choices. I've been clean for seven years. I've achieved many of my dreams."

And more than that... she is now using all she has learned to improve the lives of those just being born. Today, Tonyetta is the Director of Life Enhancement Supportive Services, which provides prenatal and child-care coordination to women awaiting the birth of a child. She helps women to navigate the health-care system, choose a healthy prenatal lifestyle, secure the skills needed to obtain and maintain employment, establish a budget, and build positive personal relationships. The first objective is the birth of a healthy child – the final objective is that every client achieves self-sufficiency as an individual and as a parent.

The most important step in working toward these goals, says Tonyetta, is establishing a relationship of trust. "We do not tell the women what they are doing wrong. The women set their own goals. We point the way for them to obtain the services they need to reach those goals."

With prison and addiction well behind her, Tonyetta spends each day helping mothers and making sure their children get the best possible start in life. Through her, a past client, the impact of WCS is felt into the next generation.

# Healing From Trauma

WCS staff are trained in Trauma Informed Care so they are able to help teens like Raymona heal from the trauma they have experienced.

Dear Dad,

I wonder why you were never there from the age of 2 to 12.  
I wake up day and night and I wonder where you are.  
There's this woman in my face portraying to be my father.  
I wonder, can this woman teach me how to love a man?  
Can this woman teach me how a man should treat me?  
Sometimes I wonder, if Dad had been there when I was 2,  
would I be different? Would I have high self-esteem?  
Daddy, sometimes I wonder if you loved me when I was  
younger, because all I can remember is you didn't even  
call me when it was my birthday. Instead, you were  
runnin' with your girlfriend. The thing that saddens me  
most is, you never said you were sorry.

*Raymona*



“...you didn’t even  
call me when it was  
my birthday...”

# Outpatient Mental Health Clinic Recognized

**“This partnership has helped officers meet the goals of their training and allowed Clinic clients to interact with Milwaukee police in a positive way, helping to establish trust between client and law enforcement.”**

The Wisconsin Drug Recognition Expert Program's Class of 2013 presented the WCS Outpatient Mental Health Clinic with a plaque in recognition of the Clinic's assistance during their field certification training. Several clients volunteered to take part in a 12-step evaluation that helps officers learn about the effects that prescribed mental health drugs and medications have on individuals. Even though the individuals are not always “impaired” by the drugs or medications, the officers are still able to observe certain signs and symptoms that the drugs or medications normally produce. This partnership has helped officers meet the goals of their training and allowed Clinic clients to interact with Milwaukee police in a positive way, helping to establish trust between the client and law enforcement.



*Several WCS Outpatient Mental Health Clinic clients worked with a professional photographer as part of the “Postcards from America: Milwaukee” project and the photos of three individuals were chosen to be a part of the exhibit at the Milwaukee Art Museum. Two of those WCS clients, Michael and Clinton, along with Case Manager Sunne, enjoyed touring the exhibit with the curator, compliments of the Milwaukee Art Museum.*



"This simple project provided a healing touch to the lives of these individuals, as they work hard to overcome adversity."

# United Way Season of Caring



Every fall, the United Way of Greater Milwaukee hosts a Season of Caring – a period when businesses and their employees volunteer time and assist non-profits that receive funding from the United Way. In 2013, more than 4,000 individuals in the Milwaukee area took part in the United Way's Season of Caring. WCS was fortunate to have teams from local businesses

help out with three special projects for the benefit of WCS programs and clients.

In October, a group of Rockwell Automation employees helped out by planting bulbs at our residential program houses. This simple project not only helped make the yards of the houses beautiful, but also supplied a healing touch to the lives of the individuals in those programs as they work hard to overcome the adversity they face. This new beautiful landscape offers a visible welcome to residents, staff and visitors while also helping the houses blend into the neighborhood. This project has even given the clients an outlet to nurture the gardens themselves.

Then in November, volunteers from GE Healthcare assisted by providing a needed and greatly appreciated painting makeover to the main entrance and two primary classrooms of the

Employment & Training Center. The entrance and classrooms had been showing the natural wear of traffic by several hundred program participants from the preceding few years. The volunteers were extremely helpful, professional and inquisitive regarding the nature of WCS employment programming and client challenges and needs. The makeover looks wonderful and has helped make the Center a wonderful and enjoyable place to learn.

Also in November, the Outpatient Mental Health Clinic's annual Thanksgiving meal took place, with a group of employees from BMO Harris Bank serving a delicious meal to the Clinic's clients. This annual event is always looked forward to by the clients and it's fun to have people from the community help out at the event and learn more about WCS, its programs and its clients.



# Friend of the Friendless

## Three Outstanding “Friends” Recognized with Award



The Friend of the Friendless Award is an important WCS tradition that recognizes praiseworthy individuals and organizations demonstrating a long-term commitment to strengthening our community by supporting and empowering those who are seemingly outcast from mainstream society.

In 2014, WCS recognized three special individuals with the Friend of the Friendless Award. All have been friends of the WCS Outpatient Mental Health Clinic.

**Officer Steve Krejci** of the Milwaukee Police Department, first came in contact with the WCS Outpatient Mental Health Clinic in 2010 when he responded to a call for service at the Clinic. Clinic workers remember how respectful he was with the client and that his assistance with the situation was greatly appreciated. In 2011, Officer Krejci asked the Clinic if clients could assist him in a training exercise on the effects medications may have on a field sobriety test. Many clients volunteered to join the training which turned out to be a positive experience for both police officers and clients. Over the years, Officer Krejci has “always shown great respect to our clients and takes our concerns seriously,” says Colleen Dublinski, clinical director of the WCS Outpatient Mental Health Clinic. “He greatly deserves the award for his continual support, and for so often going above and beyond the call of duty for the sake of our Clinic clients.”



**John Maher** was first recognized by WCS in the late 1970s for his volunteer services. Since that time, John has developed a special friendship with the WCS Outpatient Mental Health Clinic. As the Executive Director of the Irish Cultural and Heritage Center and subsequently the Funeral Director at Brett Funeral, he has shown great compassion for the clients we serve. John has provided meaningful funeral services that mean a lot to the client's family and to the other clinic clients that are grieving the loss of a friend. Because of his many years of dedication to WCS clients, John has shown that in addition to being a “Friend of the Friendless, he is also a WCS “Friend for Life.”



**Mary Briggs Sedlachek** became known as “Nurse Mary” by the WCS Outpatient Mental Health Clinic in 1999 when she brought WCS Clinic staff and Family Care Clinic staff together for increased education about the challenges faced by persons with Severe and Persistent Mental Illness (SPMI). Several years ago, when the Family Care Clinic moved further away from WCS, she helped create an in-house “satellite” office at WCS that allowed clients to get medical care at a location to which they were already coming and were comfortable. Nurse Mary also helped with the eventual placement of Aurora phlebotomy services at the WCS Clinic. Her compassion for clinic clients, coupled with her commitment to creating real positive change, makes Nurse Mary a true “Friend of the Friendless.”

# New from WCS: Customized Training for Your Organization

## **WCS offers individually tailored training for your organization in the following practices:**

- Motivational Interviewing: Overview and Skill Building
- Motivational Interviewing: Coding and Coaching
- Trauma Informed Care
- Creating a Culture of Service: Alignment of Evidence-Based, Best and Innovative Practices
- LS/CMI Training



Our trainer, Shawn Smith, is a member of the Motivational Interviewing Network of Trainers (MINT) and since 2009, has taught motivational interviewing to more than 500 professionals, including those serving in education, health care, behavioral health and the criminal justice system. He is a certified trainer in CPI

Nonviolent Crisis Intervention and LS/CMI (Level of Service/Case Management Inventory), an evidence-based, risk-needs-responsivity assessment tool. In 2014, he earned a certificate in trauma counseling through the University of Wisconsin-Milwaukee.

Shawn sits on the Wisconsin State Trauma Informed Care Advisory Committee and the Wisconsin State Trauma Informed Care Tool-Kit Workgroup. He is a core team member for the Fostering Futures initiative for the Harambee Community (focused on creating trauma-informed awareness in Milwaukee's Harambee community) and serves

as a community advisor to the Medical College of Wisconsin's Violence Prevention Initiative Research & Evaluation Team and the Violence Prevention Collaborative. Shawn has been serving youth and families as a direct service provider, manager and administrator for more than 20 years.

## **During the past year, WCS has provided training to the following entities:**

- HALO (Homeless Assistance Leadership Organization of Racine)
- The Hope Council
- Marion County Ohio Juvenile Probation
- North Dakota Juvenile Court System
- Professional Services Group (Kenosha)
- Racine Unified School District
- Racine Women's Resource Center
- Racine Workforce Development Center
- St. A (formerly St. Aemelian-Lakeside)
- St. Charles Youth & Family Services
- Wheaton Franciscan Health Care
- Wisconsin Department of Corrections
- Wisconsin State Public Defender's Office
- Wraparound Milwaukee

## **For more information, contact:**

Shawn Smith, Director of Training & Quality Assurance, WCS  
3732 W. Wisconsin Ave. • Suite 200 • Milwaukee, WI 53208  
414-290-0409 (office) • 414-235-1930 (cell)  
[ssmith@wiscs.org](mailto:ssmith@wiscs.org)

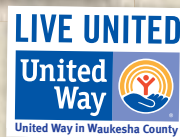
**"WCS offers  
individually tailored  
training for your  
organization ..."**

# 2013-14 Funding Sources



Behavioral Consultants, Inc.  
 Brewers Community Foundation  
 City of Greenfield  
 City of Milwaukee: Community Development Block Grant (CDBG)  
 City of Milwaukee: Department of Public Works (DPW)  
 City of Milwaukee: Municipal Court  
 City of Milwaukee Fire and Police Commission  
 City of Waukesha: Parks, Recreation & Forestry Department (WPRF)  
 City of West Allis  
 COA Youth & Family Centers - Arts Education Collaborative  
 Community Advocates - Brighter Futures  
 Erica P. John Fund  
 Greater Milwaukee Foundation  
 Jefferson County  
 Kenosha County Sheriff's Department  
 Kenosha County Department of Human Services: Division of Aging & Disability Services  
 Medicaid/Medicare  
 Medical College of Wisconsin: Healthier Wisconsin Partnership Program  
 Milwaukee Area Technical College (MATC)  
 Milwaukee Area Workforce Investment Board (MAWIB)  
 Milwaukee County: Child Support Services  
 Milwaukee County Combined Court Related Operations  
 Milwaukee County: Community Development Block Grant (CDBG)  
 Milwaukee County: DHHS - Delinquency & Court Services Division  
 Milwaukee County: DHHS - Behavioral Health Division  
 Milwaukee County: House of Correction  
 Milwaukee Public Schools (MPS)  
 Morgan Stanley Foundation

Potawatomi Bingo Casino - Miracle on Canal Street  
 Safe & Sound, Inc.  
 Sheboygan County: Sheriff's Department  
 Sheboygan County: Circuit Court Crime Prevention Fund  
 State of Wisconsin: Department of Corrections (DOC)  
 State of Wisconsin: DHS - Division of Health Care Access and Accountability (DHCAA)  
 State of Wisconsin: DHS - Division of Mental Health and Substance Abuse Services (DMHSAS)  
 State of Wisconsin: Department of Transportation (DOT)  
 The Benedict Center  
 U.S. Courts: Probation and Pretrial Services  
 U.S. Department of Justice: Bureau of Prisons (BOP)  
 U.S. Department of Labor (DOL)  
 United Way of Greater Milwaukee  
 United Way of Greater Milwaukee - Alexis de Tocqueville Society  
 United Way of Greater Milwaukee - Healthy Girls Initiative  
 United Way in Waukesha County  
 United Way in Waukesha County: Community Impact Fund  
 Walworth County  
 Waukesha County Community Foundation  
 Waukesha County: Criminal Justice Collaborating Council (CJCC)  
 Waukesha County: Department of Health and Human Services (DHHS)  
 WHEDA Foundation, Inc.  
 Wisconsin Regional Training Partnership (WRTTP)



*WCS clients enjoy a Milwaukee Brewers baseball game, many for the very first time, compliments of the Milwaukee Brewers Community Foundation/Brewers Buddies.*

# 2013-2014 Supporters

## INDIVIDUALS

Anonymous  
Ron & Nancy Abrahamson  
Lori Akstulewicz  
Sandy Anderson-Payne  
John & Lindsay Athamanah  
Michael & Michelle Balda  
Rose Barton  
Robert & Carol Bartos  
Karen Becker  
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Sara Carpenter  
Melva Darrough  
Honorable J. Mac Davis  
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Karen Duffy  
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Krista Templeman  
Barbara Teske-Young  
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Richard Wiederhold  
Nancy Wieland  
Kathleen Will  
Mary Ann Wittwer  
Linda Wussow  
Gerald & Denise Younge

## BUSINESSES & ORGANIZATIONS

Adult Learning Center  
Ambassador Hotel  
American Association of University Women  
Aurora Family Services  
Badger Truck Center  
BEAUTY  
Belair Cantina  
Blush Beauty  
Body Wellness & Pain Therapy Massage  
Brewers Community Foundation, Inc.  
Broadlands Golf Club  
Bronze Optical  
Byte Studios  
Captain Frederick Pabst Mansion  
Care-a-lotta (Bartolotta Charitable Fund)  
Charles Allis/Villa Terra Art Museums  
Chippy's Popcorn  
Chudnow Museum of Yesteryear  
Colectivo Coffee  
Coleman & Williams, Ltd.  
Comet Cafe & HoneyPie Cafe  
Erica P. John Fund  
Festa Italiana  
First Unitarian Society of Milwaukee  
Friends of the Boerner Botanical Gardens  
Full Service Car Wash  
Gaia Micro Spa  
German Fest  
Gonzalez, Saggio & Harlan  
Green Bay Packers  
Harley Davidson Museum  
Immanuel Presbyterian Church  
Indian Summer  
Indulgence Chocolatiers  
Integrated Therapeutic Massage  
Irish Fest  
Jeff's Sports, Inc.  
John G. Shedd Aquarium  
JP Morgan Chase Bank  
Juniper 61  
Karl Ratzsch's Restaurant  
Kettle Moraine Golf Club  
Krumrich's Jewelers  
Landmark Theatres  
Lexicom Corporate Services  
Maxie's Southern Comfort Meritage  
Mexican Fiesta  
MillerCoors (Madden POS Fulfillment)  
Milwaukee Ballet  
Milwaukee Branch of AAUW  
Milwaukee County Parks  
Milwaukee County Zoo  
Milwaukee Journal Sentinel  
Milwaukee Public Museum  
Milwaukee Repertory Theater  
Milwaukee World Festival, Inc.  
Mt. Olympus Water & Theme Park  
Mutual of America  
Neroli  
Noodles & Company  
Outpost Natural Foods  
Paintball Dave's  
Polish Heritage Alliance, Inc.  
Pritzlaff Wholesale Meats  
Project Return  
Salon 147  
Schlitz Audubon Nature Center  
Scrub 'n Shine  
Soaring Adventures of America  
Sojourner Truth Peace Center  
SPIN Milwaukee  
Sunset Playhouse  
Taglio Salon & Spa  
Ten Bells Bar  
The Titus Group  
Transfer Pizzeria and Cafe  
UnitedHealthcare  
Waukesha County Community Foundation  
Wauwatosa Presbyterian Church  
Wines for Humanity  
Wisconsin Coach Lines  
Wisconsin Timber Rattlers  
Xerographic Supply of Wisconsin  
Yo Mama!



## VOLUNTEERS

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Kasha Riggsbee  
Denny Selby  
Kristin Serpe  
Ron Sonderhouse  
Ellen Umentum  
Maria Veronico  
Thomas Warmington  
Abrahamson Team RE/MAX 100  
Employees of Pewaukee School District  
Oconomowoc School District  
Waukesha State Bank

# Board of Directors and Leadership

## BOARD OF DIRECTORS

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Joyce Mallory  
Organizational Development Consultant

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Retired Milwaukee County Municipal  
Court Judge

Barbara Jones  
Branch Manager, US Bank

Lynn Menefee  
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Sojourner Family Peace Center

Kurt W. Roussell  
Community Resident

Judy Scholtens  
Senior Recruiter, Johnson Controls

Misty M. Torres  
Sergeant, Milwaukee Police Department,  
District #5

Oscar Tovar  
Staff Assistant to the Mayor,  
City of Milwaukee

Ligia Wipfli  
Outpatient Clinic Manager, Sixteenth Street  
Health Centers-Waukesha Community  
Health Center

## AGENCY LEADERSHIP

### Executive Director

Holly Patzer

### Associate Executive Director

Clarence Johnson

### Chief Financial Officer

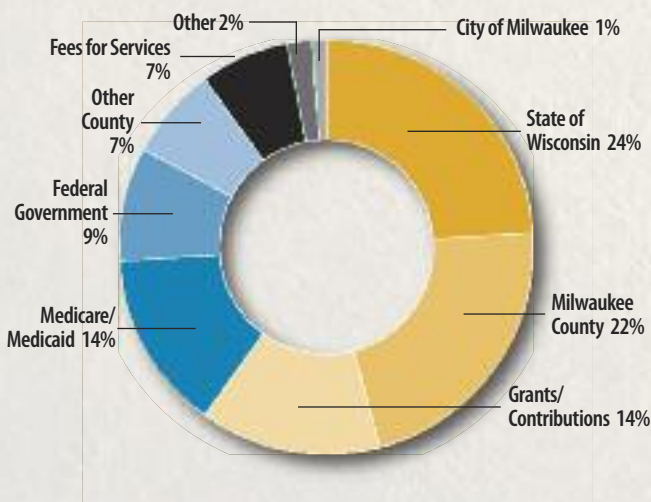
Steve Guion

# Financial Report

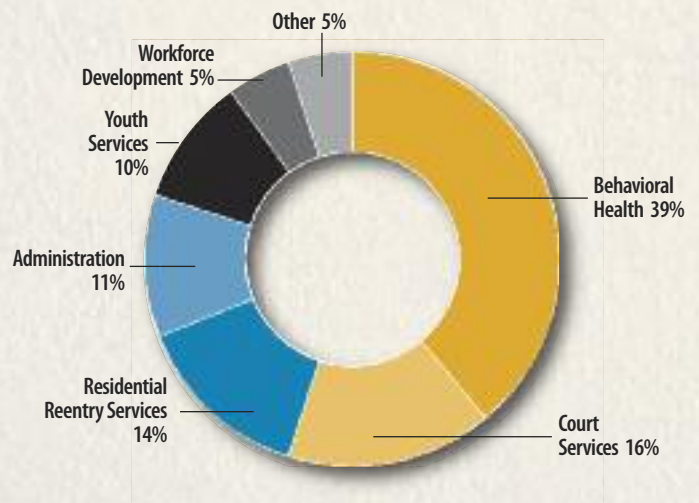
Year Ending December 31, 2013

2013 Expenses \$23,752,247

## Where Funds Come From



## What Funds Pay For



# Overcoming Adversity: YOU Can Make a Difference!



Earlier this year many Americans participated in the Ice Bucket Challenge to raise money for a national charity. Right now, WCS is asking you to help raise money for WCS and its services. But don't worry – there is no need to dump a bucket of ice water on yourself. Instead, WCS is challenging you to make a financial donation to the agency.

Your donation will support WCS in carrying out its mission in one of its service areas that include Behavioral Health Services, Court Services and Community Alternatives, Residential Reentry Services, Workforce Development, and Youth Services.

Donations of any amount to WCS will help staff carry out the agency's mission to make change possible in the community and will benefit those trying to overcome adversity. By making a donation, not only will you stay dry and warm, but you can feel good that the donation is going to help those making a positive change in their lives.

**If you would like to learn more about Wisconsin Community Services, Inc., its mission and its programs, please visit [wiscs.org](http://wiscs.org).**



*Held in the early spring, the WCS "Wine, Chocolate and the Spirit of Giving" fundraiser has become an annual event that raises money to provide client assistance such as bus tickets and emergency food for individuals that are served by the WCS Outpatient Mental Health Clinic.*



*Photography credits: John O'Hara, Melissa Streeter,  
Carol Kaiser and Anne Osterwind*

Proudly Serving the Community with  
Justice, Respect, Integrity and the Pursuit of Excellence



WISCONSIN COMMUNITY SERVICES

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