

ANNUAL REPORT



WISCONSIN COMMUNITY SERVICES

Proudly Serving the Community with
Justice, Respect, Integrity and the Pursuit of Excellence

ANNUAL REPORT 2012

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LETTER FROM THE PRESIDENT OF THE BOARD

Dear Friends and Supporters of Wisconsin Community Services,

Every day individuals receiving services from WCS have their lives turned around. For some it is getting their driver's license back; for others it is graduating from alcohol treatment court and being able to claim several months of sobriety for the first time since they can remember. For many it is rebuilding relationships with family after years of incarceration, and for some it is working through their teenage years and learning to live peaceably with parents and peers.



WCS serves about 16,000 clients annually with a very wide variety of services. WCS programs hold individuals accountable and offer the means through which individuals can choose to make positive changes in their lives.

The first year of our second century of service to the community has been filled with growth and opportunity. WCS has launched an alternative staffing organization called Innovative Community Staffing (ICS) which provides employment opportunities for trained, job-ready clients in temporary positions that meet the staffing needs of local businesses. Additionally, in partnership with the Wisconsin Department of Children and Families (DCF), WCS is the lead agency for the Community Building Milwaukee (CBM) initiative. This endeavor focuses on incorporating a powerful change process called Community Building into social service, criminal justice and faith-based community programs.

Through these and many other long-standing programs, WCS continues to be a force for change in our communities.

Sincerely,
Renee Booker
WCS Board President

**WCS advocates for justice and community safety,
providing innovative opportunities for
individuals to overcome adversity.**

WHO WE ARE

Strengthening individuals and families for more than 100 years

As we move into our second century of being a friend of the friendless, Wisconsin Community Services (WCS) continues to be firm in our commitment to providing individuals the opportunity to change their lives and offering programs that enhance community safety.

Since its founding in 1912, Wisconsin Community Services (WCS) has been helping individuals be accountable for their actions, find freedom from addiction, realize economic independence, move beyond a criminal past, achieve success despite adversity, and become contributing members of our community.

We've learned through the years that our neighborhoods are the foundation on which positive change is built. WCS has consistently strengthened Milwaukee neighborhoods by giving the community's most disenfranchised residents the tools they need to be healthy, law-abiding, productive citizens.

WCS services focus on prevention/intervention for adults and youth who are at risk of becoming involved in the criminal justice system. We promote and enable successful community/family reintegration for those who have already been involved in the criminal justice system.

We are proud to share with you the countless ways we help our clients turn challenges into opportunities:

Behavioral Health Services

This division assists individuals in need of treatment or services for mental illness, drug addiction, alcohol abuse or a combination of these. Programs include the WCS Outpatient Mental Health Clinic, Unlimited Potential, Forensic Services and Wiser Choice.

Court Services and Community Alternatives

The WCS Court Services and Community Alternatives Division helps individuals fulfill their legal obligations and provides the opportunity to make meaningful life changes. A variety of program services is provided in both Milwaukee and Waukesha Counties and other surrounding counties.

Residential Re-entry Services

WCS operates three halfway houses and two rooming houses to assist in the successful community reintegration of men coming out of incarceration as they acquire the skills to return to the community to live positive, healthy and crime-free lives.

Workforce Development

WCS provides education, vocational training, employment skills, job placement, job retention and case management services. Staff members work with individuals to help them secure family-sustaining jobs, live crime-free lives, and fulfill their responsibilities to their families and the community.

Youth Services

The WCS Youth Services Division is dedicated to serving youth involved in juvenile corrections or at great risk of becoming involved in the system. WCS operates Milwaukee Excel High School which is an MPS charter school, and Project Excel which is a day treatment and behavior modification program. In addition, WCS is an integral part of a community collaboration at the Holton Youth + Family Center, in part funded by a five-year grant from the Medical College of Wisconsin's Violence Prevention Initiative (VPI).

WCS is honored to be working to realize a community in which we can all live together with dignity, hope and respect. Thank you for your support in enabling us to carry on our mission.

INNOVATIVE OPPORTUNITIES TO OVERCOME ADVERSITY

Wisconsin Community Services is proud
to help individuals:

- BE ACCOUNTABLE
FOR THEIR ACTIONS
- FIND FREEDOM
FROM ADDICTION
- REALIZE ECONOMIC
INDEPENDENCE
- MOVE BEYOND A
CRIMINAL PAST
- ACHIEVE SUCCESS
DESPITE ADVERSITY
- BECOME POSITIVE
MEMBERS OF THE
COMMUNITY





BE ACCOUNTABLE FOR THEIR ACTIONS

Parsons House

Parsons House is a residential re-entry halfway house that provides transitional case management services for Federal Bureau of Prisons (BOP) inmates completing the last months of their sentence. Parsons House provides the opportunity for a successful transition from incarceration back into the community. A re-entry plan is developed and implemented by Parsons House staff. The plan is based on the individual's assessed needs and sentence conditions with input from the resident, the BOP, the U.S. Probation Office and the Parsons House interdisciplinary team.

Parson House was named in honor of James Parsons who was the founder of the Wisconsin Society for the Friendless, the original name of WCS. Here, residents are guided through cognitive and behaviorally based programs that emphasize personal accountability, responsibility, employment and reintegration with family. Parsons House serves 36 men and four women at a time in the residential facility. During the past year, Parsons House served 185 clients. In addition, the program supervises an average of 20-25 residents while they are in the community on home confinement.



“In the long run, we shape our lives, and we shape ourselves. The process never ends until we die. And the choices we make are ultimately our own responsibility.”

— Eleanor Roosevelt (Former First Lady of the United States)

“Parsons House was vital for me in transitioning from prison back to society. I am leaving this halfway house having obtained a \$15/hr. full-time job, health insurance, a car, and healthy relationships with family and friends. My caseworker did an outstanding job helping guide me through all of these positive changes. He continuously supported me and always treated me with nothing but respect.” – David, Client

“My stay at Parsons House has been a real good eye opener to me because I came to see so much that has changed over the years (while I was in prison). But now, thanks to Parson House, I’ll be on point when I’m totally done!” – Ricardo, Client



FIND FREEDOM FROM ADDICTION

Waukesha County Drug Treatment Court

The Waukesha County Drug Treatment Court offers participants the opportunity to break the cycle of addiction, improve the chances of a sober, crime-free and healthy life, and contribute to a safe community. Waukesha County Drug Treatment Court is a collaborative effort between Waukesha County and WCS.

In March of 2012, WCS began supervising participants involved with the Waukesha County Drug Treatment Court. The program is a post-plea, predisposition program, offering participants the opportunity to amend their current criminal charges pending with the Court to a lesser charge based on successful completion of the program.

The Drug Treatment Court program consists of four phases, with a minimum timeline for each phase and specific requirements or expectations that the participants must fulfill to be promoted by the Drug Treatment Court Team to the next phase, and ultimately to graduation from the program. The team consists of the Judge, a representative from the District Attorney's Office, the Public Defender, WCS staff, the Sheriff's Department, the Department of Health & Human Services, and Probation. Throughout the program, participants are required to meet with their WCS Case Manager for supervision, including drug and alcohol testing, attend scheduled court hearings, participate in treatment, attend self-help groups, obtain a sponsor and, prior to graduation, develop an aftercare plan.

A JOURNEY TOWARD FREEDOM: FREEDOM FROM ADDICTION


Joe*, a 24-year-old man, entered into a Deferred Prosecution Agreement with the Court in March of 2012, for felony charges and possession of narcotics. Joe started the Drug Treatment Court Program the same month after being assessed as high-risk, high-need with a long history of addiction. He self-reported that he started using marijuana at age 17. This led him to using prescription medication and snorting pills, but this became too expensive so he started using heroin. Joe reported spending \$50 a day on heroin just to avoid being sick, but if he could, he would spend up to \$100 each day. He was injecting heroin daily and overdosed three times. April 29, 2011 was the last time he overdosed. This time his parents called the police and Joe ended up facing felony charges.

After one year of participation in the Drug Treatment Court program, Joe was eager to graduate and was ready for a successful, drug-free future. As a result of his success, Joe received a lesser charge and reduced sentence.

Joe is currently working and in school to pursue a career in accounting. His date of sobriety is January 22, 2012 from marijuana, and Joe last used heroin on April 29, 2011.



*Joe is a pseudonym for a real person who graduated from the Waukesha County Drug Treatment Court Program.



**“What lies
behind you
and what lies
in front of you,
pales in
comparison to
what lies inside
of you.”**

– Ralph Waldo Emerson
(American essayist,
lecturer, and poet)



**“Take the first step in faith.
You don’t have to see the whole
staircase, just take the first step.”**

— Martin Luther King, Jr. (American clergyman, civil rights activist, and leader)





REALIZE ECONOMIC INDEPENDENCE

The Center for Driver's License Recovery and Employability

The Center for Driver's License Recovery and Employability (CDLRE) works with low-income Milwaukee County drivers to recover their revoked or suspended driver's licenses. Services include a license recovery plan, case management and legal services that are provided through our partner agency, Legal Action of Wisconsin.

The CDLRE works closely with the courts and the Wisconsin Department of Transportation to connect low-income job seekers to work by helping them to regain this critical employment asset. The program's comprehensive approach of direct service, policy advocacy, and community education results in both individual and community gain.

In the Metro-Milwaukee area, seventy-two percent of all job openings are located in the suburbs and other counties, areas to which the public transportation system has dramatically downsized its scope of service. This trend is true across the country, as 88 percent of U.S. residents commute to work by personal vehicle.

Historically, the project has helped 2,498 low-income Milwaukee County drivers recover their licenses and has provided direct assistance to more than 8,000 low-income Milwaukee County drivers since March 1, 2007. The project's direct service staff has appeared in more than 100 municipal and circuit courts around the State of Wisconsin on behalf of its clients.

This project is the national leader in driver's license recovery services, earning the attention of the U.S. Government Accountability Office, which resulted in a February 2010 report to Congress, and the U.S. Department of Labor Employment and Training Administration, which is interested in incorporating driver's license recovery into its existing efforts.

BACK ON THE ROAD

The Waukesha County Technical College (WCTC) is a long way from the Harambee neighborhood of Milwaukee. It can be very difficult for someone to get from one to the other in a short amount of time without a car. Alex Anderson is now able to get back and forth to the architectural drafting courses he is taking at WCTC because he got his driver's license back.

Alex had once been a student of Lynelle Lund's, a case manager at the Center. When Lynelle saw him just outside MATC, where the Center is located, and learned that he was waiting for a ride to his temp job, she asked him whether he had a valid driver's license. He admitted he didn't and soon became a client. A series of unpaid fines and an uninsured accident had sent him in a downward spiral. The Center's staff quickly addressed both problems and Alex is now back on the road – legally. Alex says he now has “peace of mind” when he gets behind the wheel. And that peaceful mind can now focus on the creative process of building design at WCTC as Alex takes his big first step on his road to economic independence.



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MOVE BEYOND A CRIMINAL PAST

Jobs are a key component in the WCS commitment to help the community's most disenfranchised residents overcome adversity and regain independence and self-esteem. The City of Milwaukee has become a strong partner in our efforts to provide our clients with employment opportunities.

"PROJECT GREEN & CLEAN" HIRES WCS EMPLOYMENT AND TRAINING CLIENTS

In recent years, the City's Department of Public Works has hired WCS clients as temporary, seasonal workers for various projects. This spring, our relationship took a big step forward when the DPW enlisted our help for Project Clean & Green. This city-wide program was designed to foster community pride and ownership through coordinated clean-ups, street and alley sweepings, graffiti removal, and neighborhood beautification. "This was an effort to keep our city clean, to keep our city beautiful," says Milwaukee Mayor Tom Barrett.

It was also a great opportunity for people to clean out their garages, basements and attics. Crews, including WCS workers, collected nearly 2,000 tons of trash, old furniture and appliances, and other unwanted items as a free service to City residents. WCS workers often worked in the same neighborhoods and communities where they live, giving them an opportunity to give back and support a better quality of life for themselves and their neighbors.

WCS was pleased to learn that due to their strong performance, 14 participants from the spring 2013 session were asked to move into other areas of the DPW to fill positions throughout the summer. WCS currently has a total of 45 active clients working at DPW and is eager to continue assisting the City with filling traditional, seasonal job vacancies. WCS is also looking forward to a future partnership in Mayor Barrett's initiative to rehabilitate or demolish distressed, vacant properties.

For WCS, our relationship with the City of Milwaukee is an empowering way to provide our clients with a second chance at becoming law-abiding, productive citizens. For our workers, these experiences are a vital part of convincing prospective employers that they could be a good fit in their own workplaces.

Our community, the City of Milwaukee, our clients and Wisconsin Community Services can all take great pride in the many mutual benefits our supportive relationships have realized.

"The great courageous act that we must all do is to have the courage to step out of our history and past so that we can live our dreams."

— Oprah Winfrey (American media proprietor, talk show host, actress, producer and philanthropist)



ACHIEVE SUCCESS DESPITE ADVERSITY

Outpatient Mental Health Clinic

Since opening in 1978, the Outpatient Mental Health Clinic (the Clinic) has been providing quality outpatient mental health services to adults with mental illnesses. The Clinic is licensed as an Outpatient Mental Health Clinic and a Community Support Program by the State of Wisconsin. Two treatment programs are co-located at the Clinic along with important ancillary services, which include benefit acquisition, housing assistance, crisis services and medication monitoring. Each week, the Clinic serves 385 individuals. At the Clinic, people find themselves becoming part of a community as they spend time among friends who understand them. Living with mental illness brings many challenges. The Clinic provides a helping hand in meeting these challenges, as well as special services that allow each individual to regain more control over his/her own life.

The two treatment programs at the Clinic include a Community Support Program (CSP) and an Intensive Targeted Case Management (ITCM) program. The CSP is an assertive community treatment program designed specifically for adults with severe and persistent mental illness who have a long history of psychiatric hospitalizations or involvement with the criminal justice system. The overall goal of the program is to reduce periods of institutionalization or incarceration for consumers by providing individual and comprehensive wraparound treatment services.

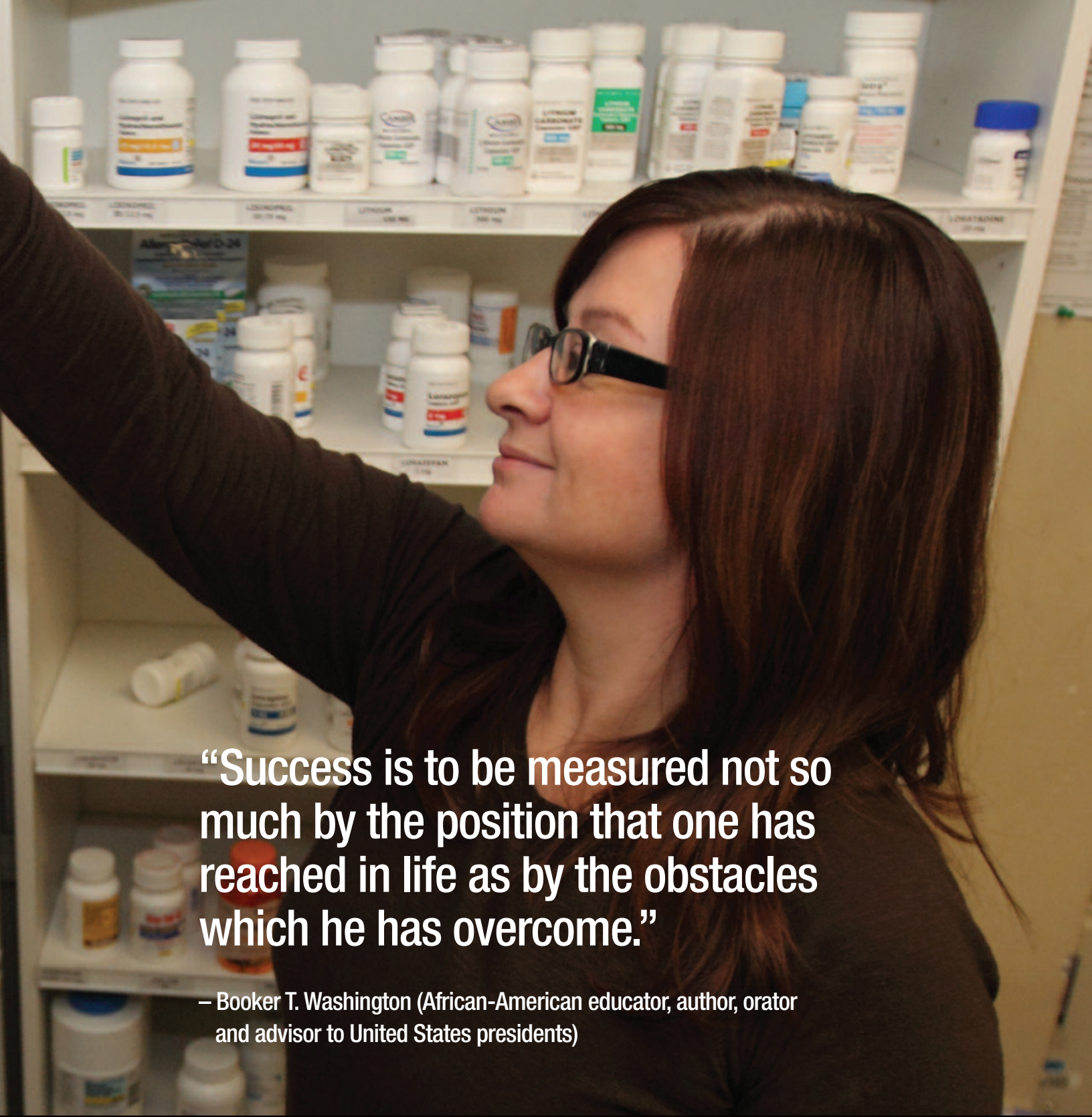
The ITCM organizes and implements an intensive case management program for persons with severe mental illness who are involved with the criminal justice system. The overall goal of ITCM is to reduce periods of institutionalization for persons who can benefit from a community-based treatment alternative.

SUPPORT EQUALS A CHANGED LIFE

Maggie* grew up in Milwaukee and graduated from South Division High School with honors. As a young adult she participated in routine employment and held a job while attending college to become a dental hygienist. Maggie was close to graduating when she began having terrifying experiences: she felt that she could detect evil around her, and began to feel suspicious and manipulated by everyone. She felt as though no one was being honest with her; she couldn't trust anyone, and everyone was out to harm her. Unable to concentrate, Maggie didn't finish her final semester at school. Very often Maggie thought others would attack her for her belongings; so she would defend herself when she felt threatened. Many times this led to problems for which the police were called, and she would be taken to various places for psychiatric treatment. Because of her feelings, Maggie entered treatment 26 times between her 1984 and 2012. Nothing seemed to work.

In December 2012, Maggie was referred to the Community Support Program of WCS. At first, it was apparent that helping Maggie was going to be a challenge. However, WCS staff supported Maggie so that they could gain her trust and they waited to help her in her next mishap. When it happened, Maggie's WCS case manager met with her multiple times to help her move forward toward success. Over time Maggie was able to build a positive relationship with her case manager. Through this relationship, Maggie is now able to take her medication, schedule and attend appointments, manage her money, and has moved into her own apartment. When she experiences mild conflicts or suspicion of others, she discusses things with her case manager, makes plans, and takes actions to keep issues from escalating into larger problems. Maggie continues to get the support she needs, and it has changed her life.

* Not her real name



“Success is to be measured not so much by the position that one has reached in life as by the obstacles which he has overcome.”

— Booker T. Washington (African-American educator, author, orator and advisor to United States presidents)



BECOME POSITIVE MEMBERS OF THE COMMUNITY

Parent Testimonial

We are a traditional family with three children: two adult daughters and a younger son, Brett. We have a loving, stable, Christian home and we tried to give our children every opportunity for success.

Our story begins in December of 2010 when our son, Brett, was found to have marijuana and drug paraphernalia in his possession. In the following 18 months we experienced a flurry of disturbing events involving Brett, including things like traffic accidents, traffic violations, drinking, repeated possession of drug paraphernalia, curfew violations, school tardiness, school absences, use of tobacco on school property, disruptive verbal arguments at school, taking vehicles without permission, sneaking out after curfew, tickets, court appearances, and getting beat up over drug money.

We felt like we had lost control of our son and were reeling from the circumstances surrounding the path his life had taken. As caring parents, we made every effort we could think of to try and help him. He participated in several different types of counseling for troubled youth, yet nothing seemed to make the difference for him. He was diagnosed with ADHD in January 2012, which started us on the path to find the right combination of medications for him. That was a long road.

The height of the turmoil happened in May 2012 when Brett left home, and then broke into the house to take car keys and medications. At that point we had no choice but to contact the police. Things were out of control and we needed help for Brett. These events landed him in juvenile protective services which is how we became acquainted with Sherry Agnitti and the Home Detention Program of Wisconsin Community Services, Inc.

Brett was placed under non-strict home detention, and things began to change once Sherry started working with Brett. She checked in with him almost every day and held him accountable for his behavior. She was firm with him when discussing his actions and consequences, and backed us up as parents. She gave our voice validity with Brett.

Brett did slip up at the end of his 30 days non-strict detention and he received another 30 days. This gave Sherry and other WCS workers more time to positively influence Brett. The personal interest and accountability given to Brett through WCS was invaluable. We are very grateful for the WCS services and feel they were the deciding factor for Brett's change.

Brett no longer uses marijuana and seems to be totally focused on working and achieving his life goals of college and a successful career. He has found new friends who are positive influences on him. He is following the rules and has become the delightful young man we knew he could be. We know that all the things Brett went through and the help he received have shaped his personality, and that he will help others in the future through his experiences.

In conclusion, we were always sure that Brett would eventually get through this troubled time in his life, and the people at WCS were an answer to our prayers. This journey could have been much longer if not for Sherry Agnitti. May God bless you and the lives you touch.

Respectfully,
Brett's Mom and Dad

WAUKESHA COUNTY WOMAN OF DISTINCTION

Sara Carpenter Receives Prestigious Award



Photo: Melanie Sikma

Sara Carpenter, long-time WCS employee and current Administrator of the WCS Court Services and Community Alternatives Division, received the prestigious Waukesha County Woman of Distinction award this year. The award, which recognizes outstanding community leadership and professional achievement, was presented by the Women and Girls Fund of Waukesha County at the 29th Annual Women of Distinction Luncheon on Tuesday, May 7, 2013.

Since beginning as a college intern at WCS in 1990, Sarah has given 110% to the organization, staff, and most importantly, the clients. She has been responsible for implementing new initiatives, including Waukesha County's Alcohol Treatment Court, Drug Treatment Court, Day Report Center and

Re-Entry Employment Program, and helped launch the agency's Secure Continuous Remote Alcohol Monitoring (SCRAM) program across the state.

Sara serves on a variety of committees in Waukesha County including the Programs and Alternatives Committee of the Criminal Justice Collaborating Council, Drug Treatment Court Subcommittee, Victim Impact Panel, Juvenile Justice Evidence Based Practices, and the Drug Free Coalition Leadership Team.

"She balances her sincere commitment and compassion to assist persons in overcoming their adversity with a drive to create a safe community," says WCS Executive Director Holly Patzer. "One of the strong skills that she has is her ability to rally people to her causes by putting forth client testimonials, both written and live, to bring the human story to policy makers and donors. She gives a special gift to struggling persons by believing in the power to change and providing opportunities for that change."

Sara has played a significant role in enhancing Waukesha County's reputation as a leader in criminal justice programs in the State of Wisconsin and spearheaded efforts to design and implement evidence-based, effective programs to address the needs of the criminal justice system. Congratulations Sara!



FRIEND OF THE FRIENDLESS

Remembering Steve Swigart

The Friend of the Friendless Award is an important WCS tradition. It is an honor that recognizes a praiseworthy individual or organization demonstrating a long-term commitment to strengthening our community by supporting and empowering those who are seemingly outcasts from mainstream society.

This year, the award was particularly significant hitting close to home and touching our hearts with the memory of a man who dedicated his entire career to helping our community's most disenfranchised people. On June 13, 2013, WCS honored Steve Swigart with the Friend of the Friendless Award.

Steve joined WCS in 1971, became Executive Director in 1997 and retired in 2007 after 34 years of tirelessly helping people reclaim their lives. He was a model and strong voice advocating alternatives to incarceration, treatment for offenders, restorative justice, and providing opportunities for a second chance. He was determined to give the less-fortunate the tools needed to be healthy, law-abiding, productive citizens. He was an exemplary leader in our mission to focus on prevention/intervention for adults and youth at risk of becoming involved in the criminal justice system. And he spoke out for community/family reintegration for those who have already been involved in the system.

Under his leadership numerous programs were added to WCS, including residential programs of Parsons, Glover, Marshall, WINGS, Meinecke House and Swigart House. He worked hard to gain the trust and cooperation of neighborhood organizations educating them on the value and need for WCS residential housing in their neighborhoods. He was committed to mediation and invested time in talking, reasoning and persuading. That paid off when the Marshall House neighborhood started to be re-gentrified and some newcomers objected to offenders being housed in their neighborhood. Thanks to relationships Steve had built, the Halyard Park Association came to our defense and vigorously supported our continued operation; zoning was unanimously approved for 10 years.

Steve also worked diligently to move forward with WCS initiatives for the mentally ill, such as the two resident houses developed to provide safe and affordable housing. Following the pace he set, WCS continues to administer a large outpatient program for the chronically and persistently mentally ill.



For Steve, life was all about giving. He never stopped finding ways to care. While dedicating his career to WCS, he devoted personal time to volunteer work, including many hours at the Share Food Program. He also recruited volunteers from the WINGS and Marshall halfway houses, often transporting them on Saturday mornings. Through Steve's example, they learned the rewards of giving back.

He also served on many boards, including Planned Parenthood of Wisconsin, the Milwaukee Council on Drug Abuse, Interfaith for Older Adults, and the Planning and Policy Advisory Committee of the Wisconsin Supreme Court.

Steve was just a regular guy, with some very special qualities. He enjoyed gardening and even had a little vineyard to grow the grapes for the wine he made to take with his home-baked bread for communion at Immanuel Presbyterian Church. Deeply involved in the life of his church, he served as a deacon and made missionary trips to Zambia and Kenya.

Long after he retired, Steve continued to be famous for playing Santa Claus for the residents of the halfway houses. Santa Steve will be missed this year. He died on August 29 of complications from cancer. He was 69. Like the real Santa, Steve will always live on in spirit. We will miss him deeply.

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Policy & Research

Nichole Todd

Finance

Yolanda Babcock

Human Resources

Lori Sheets

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Anne Osterwind

Executive Assistant

Alicia Johnson



2012-2013 FUNDING SOURCES

Annie E. Casey Foundation
 Behavioral Consultants, Inc.
 City of Greenfield
 City of Milwaukee: Community
 Development Block Grant (CDBG)
 City of Milwaukee: Municipal Court
 City of Milwaukee Fire & Police Commission
 City of West Allis
 Charles E. Kubly Foundation
 COA Youth and Family Centers
 Community Advocates, Inc.-
 Brighter Futures
 Greater Milwaukee Foundation
 Helen Bader Foundation
 Kenosha County Sheriff's Department
 Kenosha County Department of
 Human Services: Division of Aging &
 Disability Services
 Maximus Human Services
 Medicaid/Medicare
 Medical College of Wisconsin:
 Healthier Wisconsin Partnership Program
 Milwaukee Area Technical College (MATC)
 Milwaukee Area Workforce Funding Alliance
 (MAWFA)
 Milwaukee Area Workforce Investment
 Board (MAWIB)

Milwaukee County: Child Support Services
 Milwaukee County Combined
 Court-Related Operations
 Milwaukee County: Community
 Development Block Grant (CDBG)
 Milwaukee County: DHHS - Delinquency &
 Court Services Division
 Milwaukee County: DHHS-Behavioral
 Health Division
 Milwaukee County: House of Correction
 Milwaukee County: Office of the Chief Judge
 Milwaukee County: Sheriff's Department
 Milwaukee Public Schools (MPS)
 Milwaukee Youth Sports Authority
 Policy Studies, Inc.
 Potawatomi Bingo Casino-
 Miracle on Canal Street
 Safe & Sound, Inc.
 Sheboygan County: Sheriff's Department
 Sheboygan County: Circuit Court
 Crime Prevention Fund
 State of Wisconsin: Department of
 Corrections
 State of Wisconsin: DHS-Division of
 Mental Health and Substance Abuse
 Services (DMHSAS)
 State of Wisconsin: Department of
 Public Instruction (DPI)

State of Wisconsin: Department of
 Transportation
 The Benedict Center, Inc.
 United Migrant Opportunity Services
 (UMOS)
 U.S. Courts: Probation and Pretrial Services
 U.S. Department of Labor
 U.S. Department of Justice: Bureau
 of Prisons
 United Way of Greater Milwaukee
 United Way of Greater Milwaukee:
 Alexis de Tocqueville Society
 United Way of Waukesha
 United Way of Waukesha: Community
 Impact Fund
 Walworth County
 Waukesha County: Criminal Justice
 Collaborating Council (CJCC)
 Waukesha County: Department of Health
 and Human Services (DHHS)
 Waukesha County: Community
 Development Block Grant (CDBG)
 WHEDA Foundation, Inc.
 Wisconsin Energy Foundation
 YWCA of Greater Milwaukee



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Diane Platke
David & Helen Potter
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Kurt Roussel
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Melissa Streeter
Steve Swigart
Donnie Tolbert
Geraldine Townsell
Marie Vedum
Bob & Mary Voelker
Patrick & Margaret Voss
Kathleen Will
Jennifer Wittwer
Charles Young

BUSINESSES AND ORGANIZATIONS

AIDS Resource Center of Wisconsin
Alcohol Monitoring Systems
Ambassador Hotel Milwaukee
Anick & Associates
Aramark
Aramark-Linen and Uniforms Division
Ascension Lutheran Church
Bartolotta Restaurants
Benedict Center
Broadlands Golf Club
Bronze Optical
Captain Frederick Pabst Mansion
Carolson, Blau & Celems, S.C.
Charles Allis/Villa Terrace Art Museums
Comet Café & Honeypie Café
Community Advocates
CT Refinishing
Danfoss Inc.
Dierk's Waukesha
Discovery World
Erica P. John Fund
Fein Brothers
Festa Italiana
Friends of Boerner Botanical Gardens
Gaia Micro Spa
German Fest
Gonzalez Saggio & Harlan
Harley-Davidson Museum
Heller Consulting, Inc.

Hilton Milwaukee City Center
Holy Assumption Church
IFF
Immanuel Presbyterian Church
Indian Summer
Institute of Beauty and Wellness
iPic Entertainment
John G. Shedd Aquarium
JP Morgan Chase Bank, N.A.
Koch Charitable Trust
Krukowski & Costello, S.C.
Krumrich's Jewelers
Lake Area Club
Landmark Theatres
Lasertag Adventure
Legal Action of Wisconsin
Les's Glass Service Inc
Lexicom Corporate Services
M3 Insurance Solutions
Madden, Inc.
Majic Enterprises
Marcus Hotels & Resorts
MillerCoors
Milwaukee Area Technical College (MATC)
Milwaukee Ballet Company
Milwaukee Center for Independence (MCFI)
Milwaukee County Parks System
Milwaukee County Zoo
Milwaukee Food Tours
Milwaukee Public Museum
Milwaukee Repertory Theater
Milwaukee Symphony Orchestra
Mount Mary Social Work Club
Mt. Olympus Water & Theme Park and Top Secret
Munger Technical Services
Mutual of America
NAMI Greater Milwaukee
Paintball Dave's
Polish Fest
Quorum Architects
Roots Restaurant
Saz's Catering
Schlitz Audubon Nature Center
Scrub 'N Shine
Second Hand Purrs
Shully's Cuisine & Events
Skylight Opera Theater
SmartWave
Stamm Technologies
Strategic Solutions in Performance Management
Sunset Playhouse

Town of Genesee
Tri-State Office Products
United Healthcare
United Way of Greater Milwaukee
US Cellular
Victory Martial Arts
WE Energies
Weiss, Berzowski, Brady
West Bend Mutual
Willis HRH
WIPFLI, LLP
Xerographic Supply of Wisconsin
YWCA of Greater Milwaukee
Zanies Comedy Nite Club

VOLUNTEERS

Nancy Abrahamson
Bob Albrightson
Evelyn Ang
Dana Bertling
Steve Brachman
Patrick Conklin
Mike Crichlow
Cheryl Crichlow
Katie DeLorenzo
Lee Dreyfus
Richard Gasso
Linda Georgeson
Les Gorsline
ReAnna Grabow
Marshall Gratz
Max Grefig
Joan Gucciardi
George Hall
Jodi Jagdfeld
Judy Landt
Ramona Larson
Todd McDonell
Don Myles
Judith Paulick
Clarice Perkins
Kasha Riggsbee
Tom Rottscheit
Denny Selby
Ron Sonderhouse
Ellen Umentum
Maria Veronico

FINANCIAL REPORT

Year Ending December 31, 2011

ASSETS

CURRENT ASSETS:

Cash and Cash Equivalents	\$1,795,608
Grants and Contracts Receivable	2,226,622
Accounts Receivable – Other	689,670
Total Account Receivables	2,860,888
Inventory - Pharmacy	100,700
Prepaid Expenses	68,704
Total Current Assets	\$4,881,304
Interests in Assets Held by Recipient Organizations	.607,830
Restricted Cash and Investments	.511,584
Total Assets Limited as to Use	1,119,414

FIXED ASSETS:

Land	.413,100
Building and Improvements	.4,106,706
Leasehold Improvements	20,018
Furniture and Equipment	.769,251
Computer Equipment	.271,690
Vehicles	.45,479
Total Fixed Assets	5,626,244
Less Accumulated Depreciation	(1,189,228)
Net Fixed Assets	4,437,016
Other Assets	35,661
Total Assets	\$10,473,395

LIABILITIES AND FUND BALANCE

CURRENT LIABILITIES:

Accounts Payable	\$737,514
Deferred Income	203,744
Payroll and Related Expenses	750,338
Other Accrued Expenses	114,613
Current Maturities of Long-Term Debt	105,860
Total Current Liabilities	\$1,912,069
Client Trust	117,239
Accrued Pension Liability	2,915,381
Interest Rate Swap Agreement	180,327
Long-Term Debt Less Current Maturities	1,744,074
Total Long-Term Liabilities	\$4,839,732
Total Liabilities	\$6,869,090

SUPPORT AND REVENUE

United Way and Donations	\$626,136
City of Milwaukee	206,873
City of West Allis	1,075
City of Greenfield	.75
Fire and Police Commission	1,575
Milwaukee County	3,278,995
Other Counties	1,514,348
State of Wisconsin	5,832,260
Federal Government	2,092,448
Other Funders/Grants	2,248,601
Medicaid/Medicare	4,627,366
Fees for Professional Services	1,179,513
Intra-Agency Sale of Service and Medications	419,670
Miscellaneous	418,083
In-Kind Revenue	155,235
Total Support and Revenue	\$22,602,253

OPERATING EXPENSES

Salaries and Wages	\$9,865,566
Payroll Taxes and Fringe Benefits	2,910,677
Professional Fees	2,454,682
Supplies	3,458,625
Telephone	207,869
Postage	17,356
Occupancy	1,222,012
Equipment and Rental	493,637
Printing and Media	47,423
Employee Travel	264,922
Conferences and Meetings	60,050
Individual Assistance	847,303
Dues	30,614
Liability Insurance	274,154
Miscellaneous	208,255
In-Kind Expenses	137,235
Total Expenses	\$22,500,380
Net Surplus (shortage)	\$101,873

“There is no passion to be found playing small – in settling for a life that is less than the one you are capable of living.”

– Nelson Mandela (Anti-apartheid revolutionary, world leader and winner of Nobel Peace Prize)



OVERCOMING ADVERSITY: YOU CAN MAKE A DIFFERENCE

The Overcoming Adversity Fund provides important client assistance crucial to meeting basic client needs so that they have the best chance for success.

The client needs that are met by the Overcoming Adversity Fund include:

- Bus tickets
- Food purchases
- A professional outfit for interviews
- Assistance with fees for obtaining a state ID
- Cleaning supplies purchase
- Haircuts
- Personal hygiene items

Become a “Friend of the Friendless”

WCS is truly a “friend of the friendless,” and the Overcoming Adversity Fund is a chance for individuals to show compassion and support positive change for those struggling to triumph over adversity. Become a friend, make a difference and donate to the Fund today.

If you would like to learn more about Wisconsin Community Services, Inc., its mission and its programs, please visit wiscs.org.

“We make a living by what we get. We make a life by what we give.”

– Winston Churchill
(Former British Prime Minister)

“Life is not accumulation, it is about contribution.”

– Stephen Covey
(American educator, author and business man)



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WISCONSIN COMMUNITY SERVICES

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