



Wisconsin Community Services, Inc.  
CREATING OPPORTUNITIES TO OVERCOME ADVERSITY

## WCS Connection

July & August 2020



*From the desk of the WCS Executive Director:*

### The Evolution of Wisconsin Community Services

Wisconsin Community Services, Inc. (WCS) was founded in 1912 as the Society for the Friendless. As most organizations do, the agency evolved over time, changing its name to Wisconsin Correctional Services, and then in 2003, to Wisconsin Community Services. Many people in the community still refer to the agency as Wisconsin Correctional Services. As my affiliation with the organization is well over 30 years, I occasionally also slip into calling the agency Wisconsin Correctional Services. Moreover, the perception of WCS among many is that we are largely a criminal justice organization with most of the programming steeped in the courts and criminal justice system. We are very proud of our work and partnerships with state and federal courts, local justice systems, the state Department of Corrections, and the Federal Bureau of Prisons. Indeed, this work represents the bedrock of the agency and is more important now than ever as we examine ways to reform and improve these systems to achieve more fair and equitable outcomes and not lose sight of accountability. Years ago, WCS recognized that there are many factors, conditions, and circumstances that lead to the initial and continued involvement of individuals in the criminal justice system. Accordingly, we have expanded programming to enhance and improve factors (in current nomenclature these are referred to as criminogenic factors) such as unmet mental health and substance use needs and poor work history, to address issues that contribute to involvement in the criminal justice system. As WCS has changed over the years, you may be unaware of how our programming has evolved. In this edition of the WCS Connection, we have included a compilation of our programs that serves as a reference guide. Working in partnership with local, state, and federal entities, WCS will continue to evolve into the future to meet individual, family, and community needs. We hope that you will continue to work with us to help those in need to overcome adversity and improve the quality of life for all in our community.

*Clarence Johnson*



## Behavioral Health Services

**Access Point** - Screening and admission of individuals into substance use treatment and other services provided through Milwaukee County.

**Community Support Program (CSP)** - Assertive Community Treatment (ACT) for participants with co-occurring severe and persistent mental health needs and substance use disorders.

**Conditional Release Program (CR)** - Community placement, monitoring and supportive case management for persons adjudicated under W.S.971.12, "not guilty by reason of mental disease or defect."

**Court Liaison Services** - Provides case consultation and education to the court, maintains tracking and collects data for Department of Health Services (DHS) on all the different phases of proceedings under WSS 971 and works collaboratively with the various stakeholders.

**Opening Avenues to Reentry Success (OARS)** - Wraparound case management for high risk/high need individuals with mental health needs who are being released from the Wisconsin State Prison System.

**Outpatient Competency Restoration Program (OCRP)** - Case management services for high risk/high need individuals found not competent, but likely to regain competency to stand trial, who do not require the structure and security of an inpatient setting.

**Prisoner Reintegration Program (PRP)** - Individuals returning from incarceration to Milwaukee County receive pre- and post-release mentoring and resource referrals.

**Recovery Support Coordination (RSC)** - Recovery services and care coordination for those receiving substance use treatment and other services through Milwaukee County.

**Targeted Case Management Program (TCM)** - Ongoing case management for persons with severe and persistent mental health needs and reducing periods of institutionalization for persons who can benefit from a community-based treatment alternative.

**Thurgood Marshall Apartments (TMA)** - Permanent and supportive housing, case management and supportive services for adults with a history of chronic homelessness and alcoholism.



## Court Services & Community

## Alternatives

**Jefferson County Treatment Court, Waukesha County Operating While Intoxicated Treatment Court (OWITC), & Waukesha County Drug Treatment Court (DTC)** - These alcohol, OWI and drug treatment court programs utilize a multi-disciplinary team approach with key criminal justice system stakeholders as participants move through four phases towards sobriety and graduation.

**Kenosha County Intoxicated Driver Intervention Program** - Provides supervision for persons charged with an Operating While Intoxicated (OWI) offense to reduce the likelihood of failure to appear in court and recidivism during the pretrial phase.

**Mediation and Restorative Justice Center (MRJC)** - Promotes and provides mediation and other effective processes of conflict resolution and restorative justice including workshops in mediation and conflict resolution, training in peer mediation and Victim Offender Conferencing/Youth Accountability Panel.

**Milwaukee County Day Reporting Center (MCDRC)** - Supervision and services based on risk and needs targeting moderate to medium-high risk offenders reporting from the House of Correction or referrals as a part of a Deferred Prosecution Agreement.

**Milwaukee County Pretrial Continuous Remote Alcohol Monitoring** - Continuous Alcohol Monitoring as a condition of bail while pretrial defendants are pending disposition of charges.

**Milwaukee County Pretrial Drug Testing** - Direct observation urinalysis testing for individuals court-ordered as a pretrial condition of their release.

**Waukesha County Adult Community Service Options (CSO)** - Monitoring community service for adults involved in the criminal justice system.

**Waukesha County Day Report Center (DRC)** - Intensive supervision for diversion and post-conviction adults as an alternative to incarceration or criminal prosecution and as a means to reduce recidivism.

**Waukesha County Intensive Supervision (Home Detention)** - Supervision and monitoring of juvenile offenders who have petitions pending in Juvenile Court due to committing crimes and/or being habitually truant.

**Waukesha County Intensive Tracking** - Long-term intensive support and monitoring for serious juvenile offenders who would otherwise be placed outside the home and also works with those at-risk youth returning to the community from out of home placements.

**Waukesha County Intoxicated Driver Intervention Program** - Pretrial supervision for persons charged with an Operating While Intoxicated (OWI) offense to reduce the likelihood of failure to appear in court and recidivism during the pretrial phase.

**Waukesha County Offender Reentry Employment Program** - Employment support to unemployed Huber inmates to overcome barriers to employment and secure a job.

**Waukesha County Pretrial Jail Screening Program** - Administers the Public Safety Assessment on all newly booked inmates in the Waukesha County Jail and follows the Release Conditions Matrix to provide recommendations of release and bail to the Court and all other parties.

**Waukesha County Pretrial Supervision Program** - Supervision and monitoring of adult offenders while they are awaiting trial or adjudication.





**Youth Enhanced Support (YES) Program** - Direct support to students from the City of Waukesha School District who begin to exhibit issues with attendance and/or behavior, prior to the school filing a petition for habitual truancy.



## Community & Reintegration Services

**Center for Driver's License Recovery & Employability (CDLRE)** - Case management and legal services to help individuals recover a valid driver's license after suspension/revocation for failure to pay fines.

**Community Building Milwaukee (CBM)** - The goal of the initiative is to incorporate a powerful change process called Community Building into social service, criminal justice and faith-based community programs across Milwaukee.



**Community Improvement and Job Training (CIJT) Program** - Serves individuals in Milwaukee's Harambee neighborhood that are 16-23 years old with education, job training, AODA education/treatment services to help them establish positive peer groups, and relationships with law enforcement.

**Inovative Community Staffing (ICS)** - Training services and temporary employment for individuals with the goal of skill development, employment readiness, job training, and long-term employment.

**Employment and Training Services** - Job development, placement and retention services for individuals to help overcome employment barriers.

**Joshua Glover Residential Reentry Center (RRC)** - Provides residential co-occurring treatment and evidence-based programming as an alternative to revocation for men referred by the Department of Corrections (DOC).

**Parsons House Residential Reentry Center (RRC)** - Residential reentry services, with an emphasis on employment services, for returning citizens from the Federal Bureau of Prisons with the goal of successful reintegration in the community.



## Milwaukee Youth Services

**Aspire Program** - Education, employment and treatment services to youth so they can achieve competencies in school and beyond, reducing the likelihood of re-offense.

**Community Service & Restitution Coordination Program (CSRC)** - Provides a community-based alternative for court-ordered youth to complete community service and restitution.

**Healthy Youth Initiative** - United Way's focused approach to improving the health of young people by preventing teen pregnancy, sexual violence, and victimization.



**Rashid House (Boys) & Bahiya House (Girls)-Youth Shelter Care Program** - Two centers providing short-term (30 days) non-secure supervised residential care for primarily pre-dispositional youth referred by Milwaukee County Children's Court (15 boys and 8 girls).



## Specialized Services

**Adult Comprehensive Community Services - Care Coordination (CCS)** - Care Coordination services for individuals with significant mental health, substance use and life needs.

**Bakari Center Residential Care Center (RRC)** - Licensed Residential Care Center, Type II facility for 24 male youth, ages 13 to 17 years utilizing an Integrated Treatment Model (ITM).

**Community Linkages and Stabilization Program (CLASP)** - Community-based Peer Specialists providing services for individuals beginning the process of recovery from their mental health, substance use, or co-occurring needs.



**Keys to Independence - Permanent Supportive Housing Program** - Provides homeless individuals with subsidized housing in Milwaukee County and the supportive services needed to succeed in their apartments.

**Office of Consumer Affairs - Peer Support Specialists (OCA)** - Certified Peer Specialists to support adults receiving services through the Behavioral Health Division (BHD) who are admitted for inpatient hospitalization, residing in a crisis stabilization home, or receiving services from Team Connect.

**Outpatient Plus-Sankofa House** - Outpatient treatment services combined with Sankofa House transitional living center serving up to 18 adults who are beginning the process of substance use recovery.

**Parent Peer Support** - The Parent Peer Specialist Support team combines their knowledge gained from parenting youth with mental health and/or substance use needs and training to support the parents or caregivers of the youth enrolled in Wraparound Milwaukee.

**Professional Foster Parent Consultant Services** - Recruits professional foster parents for placement of high risk youth and through consultations, facilitates resources for complex and challenging situations.

**Treatment Foster Care Program** - Recruits, trains, and licenses foster homes to provide quality placements for children/youth who are at risk of or are returning from residential care.

**Unlimited Potential (UP) Outpatient Mental Health Clinic** - Comprehensive substance use, mental health and co-occurring treatment.

**Wraparound Milwaukee-Creating Opportunities for Recovery and Empowerment (CORE)** - CORE is a specially designed program to support youth and young adults who have experienced their first episode of psychosis (FEP).

**Wraparound Milwaukee Peer Support Specialists** - Certified Peer Specialists work alongside youth and young adults to develop the leadership skills, confidence and life skills that will empower them to take ownership of their lives.

**Wraparound Milwaukee/REACH Care Coordination** - Care Coordination facilitating

community-based supports and services to families of youth with complex emotional, behavioral, mental health, and life needs.

**Youth Comprehensive Community Services - Care Coordination (CCS)** - Care Coordination services for youth and young adults with significant mental health and life needs.

**Youth Crisis Stabilization Program** - A temporary placement to support youth who are experiencing a mental health crisis.



## Additional Services

**Electronic Monitoring Unit** - Electronic Monitoring utilizing GPS location monitoring, SCRAM Continuous Alcohol Monitoring and Remote Breath alcohol monitoring.

**Pharmacy** - Full-service pharmacy serving individuals participating in WCS programs.

**Private Pay Drug Testing Services (unlimited territory)** - Hair, nail, urine, and saliva testing for anyone who is court-ordered, recommended by a Guardian ad Litem, or needing these services for other personal reasons.



## Annual BMAC Community Resource & Job Fair

The long-awaited 6th Black Male Advisory Council (BMAC) Community Resource & Job Fair slated for August 2020 has been postponed to August 2021. It is disappointing to miss this day of connections and celebration, but we look forward to seeing all of you there next year. The WCS Employment and Training Services program is open and available to assist with employment needs. To learn more, please call the WCS Employment & Training Center at 414-224-0763 or e-mail them at [employment-referral@wiscs.org](mailto:employment-referral@wiscs.org).



## Career Opportunities at WCS

WCS is looking for caring and enthusiastic individuals to join our team in the following positions :

### AODA Counselor/Case Manager – Joshua Glover RRC

The AODA Counselor/Case Manager provides ongoing individual and group counseling, case management, and supervision of adult male ex-offenders at Joshua Glover Residential Reentry Center. The position oversees all aspects of an assigned caseload of individual residents. Applicants must obtain a minimum of an associate degree in a social service area, bachelor's degree is preferred, and must have a Wisconsin Substance Abuse Counselor In Training certification (SAC-IT). Two years of experience providing AODA program services to correctional clients is required.

### Assistant Program Director – Youth Shelter

As the Assistant Program Director this position supervises the staff and operations of the

WCS Youth Shelter Care Program in conjunction with the Program Director. They ensure adherence to all policies and procedures, serve as a mentor and role model for youth, maintain processes, and achieve desired program outcomes in a fast-paced environment. The Assistant Program Director will oversee two separate state-licensed shelter care facilities. A bachelor's degree in social work, psychology, sociology, criminal justice, or a related field is required, as well as a minimum of five years of experience with children in a 24-hour residential setting.

**Visit our website to learn more and find a listing of additional opportunities!**



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*Wisconsin Community Services, Inc. (WCS) advocates for justice and community safety, providing innovative opportunities for individuals to overcome adversity.*

WCS is a 501(c) 3 non-profit agency that provides services in southeastern Wisconsin.  
WCS has been serving the community successfully for over 100 years.

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