Mediation and Restorative Justice Center

A community based dispute resolution center to address conflict in the community such as neighbor, youth or family disputes, or as an alternative to litigation, and to assist in the resolution of some matters pending in the court system. Also engage in restorative justice programming. The goal is to assist parties in reaching mutually agreeable solutions. The Center also conducts training in conflict resolution.

**Victim Offender Conferencing** - Facilitate dialogue between juvenile offenders, their parents and victims and provide opportunity for offenders to take direct responsibility for their actions and for victims to express the impact of the crime. Agreements regarding restitution and community service often reached. Some adult offender cases also conducted. **In 2017, face-to-face dialogues had a 100% success rate.**

**Youth Accountability Panel** - When victims choose not to conference with juvenile offenders or offenders are not appropriate to engage in dialogue with victims, juveniles attend impact panel to hear from community victims of crime. Juveniles also work with mentors to complete worksheets on how they have impacted victims and the community by their behavior and to write apology letters. **In 2017, 77 youth attended a panel with 99% of those cases successful at the panel.**

The combined recidivism rate for Victim Offender Conferencing and the Youth Accountability Panel is 0%.

**Small Claims Mediation** - Mediation staff and volunteer mediators conduct mediations for small claims litigants. **In 2017, 68% of the cases mediated were successfully resolved.**

**Civil Claims/ Harassment Injunctions/Community Disputes** - Mediation of pending court actions or in lieu of litigation. Cases referred by law enforcement, social service agencies, court commissioners, judges, attorneys. **In 2017, 94% of all mediated cases were resolved.**
**Pretrial Jail Screening** - Screen all newly booked inmates with pending criminal charges. The purpose is to gather and verify information such as criminal history, residence, employment, reasons for FTA (Failure to Appear), and any alcohol/drug or mental health issues. Information is reported to the Court prior to initial appearance to assist in release decision and setting appropriate bail. **In 2017, 2,614 inmates were interviewed and 2,722 reports were submitted to the Court.**

**General Pretrial Supervision** – Supervision and monitoring of adult offenders on misdemeanors and some felonies while awaiting trial or adjudication to assure appearance at court hearings and to assist in referrals for community based services such as AODA or mental health treatment. Drug testing is significant component. Provides an alternative for the Court to pretrial incarceration. **In 2017, over 400 defendants were served. 86% attended all court appearances, 3% were re-arrested, and 12,837 jail days were saved.**

**Pretrial Intoxicated Driver Intervention** - Intensive Supervision of second or more offense drunk drivers shortly after arrest in an effort to get them into treatment as soon as possible during the pretrial phase. Compliance with the program requirements and treatment may result in reduced jail sentence. The program is aimed at reducing the rate of recidivism among repeat drunk drivers. **In 2017, over 700 defendants were served. 96% attended all court appearances, 4% were re-arrested, and 4,800 jail days were saved.**

**Community Service Options** - Arrange for Huber inmates to perform community service at local nonprofits and subsequently receive time off their sentence. Also provide assistance and monitoring of individual court ordered community service for adult Probation/Parole clients and those ordered directly from court in lieu of fines. Overall goal is for offenders to “give back” to the community and to provide 102 community organizations and nonprofits with valuable volunteer service. **In 2017, over 600 adult offenders were served. Participants completed over 16,000 hours of community service at local non-profits in Waukesha County.**

**Alcohol Treatment Court** – Intensive supervision and case management of third offense and fourth drunk drivers in an effort to help offenders break the cycle of drunk driving, improve the chances of a sober and healthy life, and contribute to a safe community. ATC is a 4-phase program, and participants move through each phase, depending on their compliance, towards graduation. Participants must comply with regular court appearances with the ATC staffing team, including the Judge, who actively monitors each case and determines incentives, sanctions, and movement through the program. The program utilizes SCRAM and conducts random drug testing to enhance the level of supervision to offenders. Successful completion of the program significantly reduces the amount of time offenders serve in jail. **Program to date through 2018, 74% of program participants successfully graduated from the program and 54,685 jail days were saved.**

**Day Report Center (DRC)** - Intensive supervision and monitoring of adult offenders referred by the Waukesha County Sheriff’s Department as an alternative to incarceration at the Huber Facility, or referred directly by the Court as a sentencing option. Supervision includes placement on electronic monitoring and sobrieters, weekly appointments at the DRC office located at Huber, routine alcohol testing, and drug testing as necessary. DRC staff conduct risk and needs assessments, provide individualized support, refer to community resources, and monitor involvement in treatment and other services to meet offenders’ needs. **In 2017, the program served 201 participants. 84% completed successfully and over 8,400 jail days were saved.**
Drug Treatment Court – Intensive supervision and case management of drug offenders in an effort to break the cycle of addiction, improve the chances of a sober, crime free, and healthy life and contribute a safe community. DTC is a 4-phase program, and participants move through each phase, depending on their compliance, towards graduation. Participants must comply with regular court appearances with the ATC staffing team, including the Judge, who actively monitors each case and determines incentives, sanctions, and movement through the program. The program was implemented in March of 2012 and has had 98 participants successfully graduate to date.

Juvenile Justice Services

Intensive Tracking Diversion and Aftercare - Provide an alternative to correctional and other out-of-home placement for high risk juveniles. Through intensive individual monitoring and family support, seek to keep the juvenile in the home and community whenever appropriate and possible. Also provide intensive aftercare services to assist in reintegration into community. 24 hour on-call crisis management. In 2017, there were 9,787 face-to-face and collateral contacts. 90% of the juveniles were successfully diverted from correctional or other out of home placement. The rate of recidivism in 2017 was 16.7%.

Home Detention and Intensive Supervision - Provide in-home monitoring as alternative to Juvenile Detention Center prior to adjudication. Also used to provide supportive monitoring services as an alternative to formal court supervision or to enhance post-adjudication court supervision. Monitor school attendance and behavior expectations. 24 hr on-call crisis management. In 2017, there were 7,988 face-to-face and collateral contacts. 82% of the youth successfully completed their court order or supervision plan. By week 8 of supervision, there was a 99% improvement in school attendance and a 99% reduction in violations of court orders when compared to initial enrollment in program. The rate of recidivism in 2017 was 21%.

Electronic Monitoring - Provides the most restrictive method of supervision, while keeping youth at home and in the community. Tool used in Intensive Tracking Diversion and Aftercare and in Home Detention to enhance intensive monitoring and ensure public safety for high risk juveniles. Funded by Waukesha County HHS. In 2017, electronic monitoring was successful for 80% (4 out of 5) of youth in Intensive Tracking 86% successful for youth on a home detention court order.

Youth Enhanced Support (YES) - Provides one on one support to Elementary and Middle School students who are beginning to demonstrate early patterns of truancy and behavioral issues. The goal is to address and resolve the student’s barriers to school attendance to avoid a formal truancy petition. The United Way funded program was established in November 2017. As of July 2018, 20 youth have completed the program. 13 of the 20 participants have improved their attendance and 12 of the 20 participants have decreased their rate of tardiness.
United Way in Waukesha County
Mediation and Restorative Justice Center
Youth Enhanced Support

Waukesha County Criminal Justice Collaborating Council
Jail Inmate Screening
General Pretrial Supervision
Pretrial Intoxicated Driver Intervention
Community Service Options
Alcohol Treatment Court
Day Report Center
Drug Treatment Court

Waukesha County Health and Human Services
Victim Offender Conferencing
Youth Accountability Panel
Intensive Tracking Diversion and Aftercare
Home Detention and Intensive Supervision
Electronic Monitoring

Wisconsin Department of Corrections
Community Service Options

Client Fees
Pretrial Intoxicated Driver Intervention
General Pretrial Supervision
Mediation and Restorative Justice Center

The service(s) of these program have been provided, totally or in part, through funding from the Waukesha County Health and Human Services Department.