Thurgood Marshall Apartments is a partnership between Milwaukee County, Cardinal Capital, and WCS.

Wisconsin Community Services, Inc. (WCS) is a 501(c)3 non-profit service agency that has worked with high-risk individuals both inside and outside of the criminal justice system since 1912. WCS operates programs throughout southeastern Wisconsin (including Milwaukee, Waukesha, Sheboygan, and Kenosha Counties). WCS employees serve thousands of people each year.

WCS Mission
WCS advocates for justice and community safety, providing innovative opportunities for individuals to overcome adversity.

WCS Administrative Offices are located at:
3732 West Wisconsin Avenue
Suite 320
Milwaukee, WI 53208
Phone: (414) 290-0400
Fax: (414) 271-4605
Visit WCS at www.wiscs.org

For more information, please contact:

Joy Fitzsimons
Program Director
Phone: (414)839-4270
Fax: (414)442-6466

Doug Hinton
WCS Behavioral Health Services Administrator
Phone: (414)343-3528

If you are in need of housing, Contact 211

Wisconsin Community Services, Inc.

1918 North 6th Street
Milwaukee, WI 53212
Phone: (414) 210-2797
Open 24 hours a day
7 days a week
WCS-Thurgood Marshall Apartments (TMA), provides 24 one-bedroom units of permanent and supportive housing for adults who are chronically homeless and suffer from chronic alcoholism. WCS offers on-site social service support seven days per week, 24 hours per day.

The project is based on the Housing First model which is a critical piece of the County and City’s plan to end chronic homelessness in Milwaukee. Housing First is based on the idea that the primary need for homeless individuals is to obtain stable and permanent housing, and only then can they begin rebuilding their lives.

National data shows that this approach results in significant savings from reduced public service costs. The supportive housing combined with support services is a harm reduction strategy that reduces the risks and harmful effects of substance use and guides an individual’s recovery.

**Partners of the Thurgood Marshall Apartments**

The Thurgood Marshall Apartments are operated by a partnership between Milwaukee County, Wisconsin Community Services, Inc. (WCS), and Cardinal Capital Management, Inc. WCS subcontracts with Guest House.

**Referral Source**

Referrals to the Thurgood Marshall Apartments come directly from Milwaukee County. The potential residents are screened and approved by Milwaukee County prior to their tenant application being submitted to Cardinal Capital Management, Inc. Cardinal Capital Management reviews the application and determines if they meet all housing and funding requirements.

All referrals go through 211 or the Milwaukee County Housing Division.

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**Schedule and Hours of Operation**

The Thurgood Marshall Apartments have staff on-site 24 hours a day, 7 days a week including weekends and holidays.

**Programs and Services**

Resident Manager: Guest House. The objectives of the Resident Managers are to:
- Provide supportive, recovery-oriented interaction and monitoring of the residents.
- Assist in emergency situations, if they arise.
- Maintain a positive physical and social environment.
- Work with the Case Management team in assuring that residents are getting their needs met.

**Peer Support Specialist**

The objectives of the Peer Support Specialist is to:
- Provide supportive, recovery-oriented interaction of the residents.
- Work with the Case Management team in assuring that residents experiencing homelessness are able to attain the skills, knowledge, and abilities to move forward on their journey of recovery.
- The role of the Peer Support Specialist is that of a coach or mentor who through his or her life lived a recovery experience, can provide the guidance and role modeling necessary to promote wellness, purpose in life, develop relationships, and the insight necessary to move forward for the residents.
- Support residents in making progress toward their individual goals.

**Registered Nurse: WCS**

The objectives of the Registered Nurse is to:
- Provide initial and on-going health assessments of residents.
- Work with the Case Management team in assuring residents are following up with medical and psychiatric appointments in the community.
- Arrange for or provide follow-up medical care for residents as needed.
- Conduct blood pressures, weights, and any other medical treatments needed.
- Educate residents on long-term effects of continual AODA use.

**Case Management: WCS**

The Case Management team is comprised of the Program Director, Service Coordinator, and the Resident Support Case Manager. The objectives of the case management team is to:
- Provide a supportive and accepting environment for the residents.
- Regularly monitor each resident to assure their individuals needs are met, and provides interventions as necessary.
- Using the principles of engagement and harm reduction, works closely with residents who are chronically homeless who also have substance abuse and mental health needs.
- Provides ongoing case management, service coordination, and advocacy for the residents.
- Provide transportation and assistance for residents to obtain resources in the community and medical treatment.

The Case Management team holds monthly Utilization Review Meetings with Cardinal Capital and Milwaukee County to staff progress of each individual resident.