The Mediation and Restorative Justice Center promotes and provides mediation and other effective processes of conflict resolution and restorative justice.

Mediation and Restorative Justice Center
A Program of Wisconsin Community Services, Inc.

Cathy A. Warmington, J.D.
Center’s Director
414 W. Moreland Blvd., Suite 204
Waukesha, WI 53188
3732 W. Wisconsin Avenue, 2nd Floor
Milwaukee, WI 53208
Phone: 262-544-1647
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E-mail: mcwc@wiscs.org
Website: www.wiscs.org/mediation.htm

Reasonable Accommodations. WCS is committed to providing the highest degree of accessibility when conducting agency-sponsored events. Please notify Cathy Warmington at mcwc@wiscs.org (email) with your disability-related accommodation requests 2 weeks before the date of the event. We will do our best to honor accommodation requests made after this date, but cannot guarantee that we will be able to do so.

Mediation & Dispute Resolution Skills Workshop
One or Two-day Training-Agencies

Thursday, September 26, 2019 and Friday, September 27, 2019
Time: 9:00 a.m. to 5:00 p.m.

Mediation and Restorative Justice Center
Helping People Resolve Conflict
A Program of Wisconsin Community Services, Inc.
**What is Conflict Resolution?**

Through this interactive workshop, you will become more effective in conflict resolution techniques by sharpening your listening and communication skills. You will learn how to assist employees, co-workers, clients, and others to communicate and resolve their problems. These skills may enhance your life as a parent, spouse, and friend as well. As you use these life skills, you will find that they will become more and more effective. Successful conflict resolution means improving the quality of life at your home, workplace, and in your community.

**Workshop Topics**

- **Conflict Resolution**
- **Communication Skills**
- **Mediation Skills (second day)**

This workshop is a “hands-on” experiential training that will give participants an opportunity to test their skills in helping others to resolve disputes and find peaceful solutions to their differences.

**Workshop Location**

This workshop is held at Citizens Bank of Mukwonago in Waukesha.

2109 Corporate Drive  
Waukesha, WI 53188  
(Phone: 262-548-0208)

**Driving directions to Citizens Bank of Mukwonago in Waukesha:**

From Highway I-94:
- Exit Highway 18 west.
- Follow Highway 18 west toward Waukesha to Highway 164/59 and turn south.
- When Highway 164 branches off from Highway 59, stay on Highway 59.
- Take Highway 59 to Center Road and turn left (south) to the bank.

From Highway I-43:
- Exit Highway 164 north.
- Follow Highway 164 north to Highway 59 and turn west.
- Take Highway 59 to Center Road and turn left (south) to the bank.

Workshop attendees are not allowed to remain at Citizens Bank of Mukwonago during the one hour lunch break. Please make arrangements for this time.

13 CLE’s Applied For

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Please fill out the information below, detach it, and mail it with your registration payment of $100 for both days or $50 for the first day to:

**Mediation & Restorative Justice Center**  
414 West Moreland Blvd, Suite 204  
Waukesha, WI 53188

Date(s) Attending: __________________________

Name: ______________________________________

Address: ____________________________________  
____________________________________________

City: ________________________________________  
State: _______________________________________

Zip: _________________________________________

Phone - Home: ______________________________  
Work: ______________________________

Cell: ______________________________

E-Mail: ______________________________________

Current Position: ___________________________

Please give a brief explanation as to your interest in participating in this workshop:

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